

■ **India – Customer Service Toll Free Number**

February 8th, 2010

Dear Customer,

We are pleased to announce that effective February 15th, 2010 Hapag-Lloyd India Pvt. Ltd. can offer a Toll Free telephone number for its Customer Service Desk:

18002092121

For your easy reference, we give here below the details of one touch menu.

Please dial our Toll Free number – 18002092121, thereafter please press -

- # 1 For West India Bookings
- # 2 For North India Bookings
- # 3 For South India Bookings
- # 4 For West India Export Invoicing
- # 5 For North India Export Invoicing
- # 6 For South India Export Invoicing
- # 7 For IGM / Vessel Arrival / Local Tariff / Vessel Exchange Rate information
- # 8 For Import Invoicing/Advance Delivery Order.

For any further information kindly contact your local Hapag-Lloyd India sales office.

Best Regards,

Hapag-Lloyd India Pvt. Ltd.
as agent of Hapag-Lloyd AG