

## ■ Transition of Agent Activities in India

December 22, 2009

Dear Customer,

In mutual agreement German Express (GESA) India, and Hapag-Lloyd have jointly agreed to make a transition of all agency activities over the next 4 months to Hapag-Lloyd India Pvt. Ltd. This is due to the rising importance of the Indian market and in line with Hapag-Lloyd's expansion of its liner activities in India.

Hapag-Lloyd would like to express their profound thanks to German Express (GESA) for the confiding cooperation and their successful work and contribution during the last 16 years.

During the transition period, starting in January 2010, both German Express (GESA) and Hapag-Lloyd would like to reassure all customers that we will jointly continue to offer an unchanged and expected service.

Your present local representatives will be at your service for all your shipping needs during this period.

We will keep you informed as we progress through the transition.

Kind regards,

Hapag-Lloyd AG