

■ Israel – Reefer Surcharge

October 31, 2011

Dear Customer,

we would like to inform you that, as per Israeli new port rules and regulations, each reefer operator must transmit every full reefer container movement to the TOS (Terminal Operation System) during 24 hours.

We will implement a new reefer surcharge to be applied on all full reefer units from and to Israeli ports, including transshipment cargo, as follows:

- **USD 30 per container effective December 1, 2011**

Therefore Hapag-Lloyd will have a dedicated team of technicians 24 hours per day reporting and updating the above mentioned system as per new local regulations.

For further information please contact your local Hapag-Lloyd sales representative.

Kind Regards,

Hapag-Lloyd AG