

■ Removal of Placards and Product Residue from Containers

August 15, 2011

Dear Customer,

We would like to inform you that international and national regulations require all placards, orange panels, marks and signs to be masked or removed from empty containers as soon as both the dangerous goods and / or their residues which led to the application of those placards, orange panels, marks or signs are discharged.

When loading cargo not regulated as dangerous goods, the exterior of the container must be checked for dangerous goods placards or markings, which shall be removed or obliterated prior to transport.

As per Hapag-Lloyd Bill of Lading terms and conditions, empty containers are required to be returned without residue of previous loadings, dunnage, trash or odors.

Overall, empty containers must be returned to Hapag-Lloyd without dangerous goods placards or markings, in clean condition and suitable for immediate reuse.

Your cooperation is appreciated and will enhance our ability to provide you with the best quality service.

For further information please contact your local Hapag-Lloyd sales representative.

Kind regards,

Hapag-Lloyd AG