



Hapag-Lloyd e-Business Solution – Quick Win e-mail GetInfo at a Glance

Simply send:

From...	
To...	getinfo@hlag.com;
Cc...	
Subject:	T:HLXU1234567

GetInfo@hlag.com:

- Instant container tracing.
- Real-time container status sent directly to your email right when you want it.
- Receive response in just moments.
- Available to you anytime, 24/7.
- Trace up to 3 container numbers per email.

Three Easy Steps:

- Simply send an email to getinfo@hlag.com.
- In the subject line, enter the letter "T" for Trace, followed by a colon and the container number:
 - Enter up to 3 container numbers each separated by a (;) semicolon
 - Include no spaces.
- You will receive a reply with your container status within minutes.

Your Benefits:

- Real-time access to your transport data whenever you need it.
- Global visibility from origin to destination.
- Instant response increases efficiency by reducing telephone calls and emails.

```

From: Fis Production [mailto:MEMOAPI@HLCL.COM]
To: <sender's email address>
Subject: RE:FSCU 7989351

Dear Customer, thank you for your tracing request by mail.

Booking Number: XXXXXXXX

Container Information for Container: HLXU 1234567
Type: 22GP
Description: GENERAL PURPOSE CONT.
Dimension: 20' X 8' X 8'6"

Last movement:
The container arrived in NEW YORK, NY at 2008-03-11 .

Actual Movements:
STATUS      PLACE OF ACTIVITY  DATE      TIME  TRANSPORT  VOYAGE
-----
Gate out empty  KANSAS CITY, KS   2008-03-03 15:56 Truck
Arrival in     KANSAS CITY, MO   2008-03-04 14:58 Truck
Departure from KANSAS CITY, MO   2008-03-05 20:35 Rail
Arrival in     PORT ELIZABETH, NJ 2008-03-08 13:29 Rail
Departure from PORT ELIZABETH, NJ 2008-03-11 07:35 Truck
Arrival in     NEW YORK, NY      2008-03-11 08:00 Truck

Planned Movements:
STATUS      PLACE OF ACTIVITY  DATE      TIME  TRANSPORT  VOYAGE
-----
Loading     NEW YORK, NY      2008-03-20      KITANO 17E12
Discharge   LE HAVRE          2008-04-04 15:00 KITANO 17E12

```

Interested?

- > **Go to hapag-lloyd.com.**
- > Click on "Register a new user" within the Login block.
- > Complete the online registration and click on "submit".
- > **You can start immediately with limited access** (limited data and features).
- > Once your registration is fully granted, you will be able view your Import Details.