

Hapag-Lloyd LIVE

Smart Monitoring
for Your Cargo.



Hapag-Lloyd aims to set a new standard of operational efficiency and service quality for our customers by creating the world's smartest reefer container fleet.

By offering remote monitoring solutions visualizing what happens inside our reefer containers during your refrigerated transport, we are committed to the highest level of transparency. We provide you with key data about temperature, humidity, O₂ and CO₂ from inside your reefer container. On top you can track its latest location in near to real-time.

Choose between our tailor-made solutions and packages to fit your cargo needs:

1. **Online Business Suite** and **Hapag-Lloyd Mobile App**: Hapag-Lloyd LIVE Basic and Hapag-Lloyd LIVE Plus
2. **API Portal**: Hapag-Lloyd LIVE Basic, Hapag-Lloyd LIVE Plus, Hapag-Lloyd LIVE Premium

Our Offer

- Intelligent monitoring technology and advanced products that transmit our live reefer data directly to your screen.
- Reliable, uncensored, near to real-time data updated every hour provided in customized packages corresponding to individual needs.
- All information at one glance with two Web and Mobile packages and three API packages developed based on your feedback.
- Advanced reefer data sharing via API directly to your own IT systems.
- Hapag-Lloyd LIVE Web and Mobile available directly through the **Quotation flow**.

Your Benefits

- Full transparency on all crucial data throughout the entire multimodal journey.
- Fast and Easy access to the digital cold chain.
- Trust in our operational performance while we are taking care of your cargo.
- High security level due to easily trackable container locations.
- Planning certainty based on profound knowledge to optimize your supply chain.
- Strategic advantage in creating own visibility product.

How to Access Hapag-Lloyd LIVE

Hapag-Lloyd LIVE is the perfect monitoring tool for all parties involved in a shipment using the Hapag-Lloyd Online Business Suite. Try out our **Demo Version**.

You can experience Hapag-Lloyd LIVE with just one click by adding it to your quotations and booking using Quick Quotes and Quick Quotes Spot.

Hapag-Lloyd LIVE API is the advanced data sharing that deliver the reefer data directly into your own IT systems. You can easily integrate the data via the Hapag-Lloyd **API Portal**.

Packages and Scope

Package	Hapag-Lloyd LIVE Web and Mobile		Hapag-Lloyd LIVE API		
	Basic	Plus	Basic	Plus	Premium
Data Update	Upon Login		Twice a Day	Four Times a Day	Hourly
Temperature Set Point	✓	✓	✓	✓	✓
Actual Supply Air	✓	✓	✓	✓	✓
Actual Return Air	✓	✓	✓	✓	✓
GPS Location	✓	✓	✓	✓	✓
Track and Trace Events	✓	✓			
Ambient Temperature	✓	✓	✓	✓	✓
Power On/Off	✓	✓	✓	✓	✓
Relative Humidity (RH)		✓		✓	✓
USDA 1-4		✓		✓	✓
CO ₂ Set Point		✓		✓	✓
O ₂ Set Point		✓		✓	✓
CO ₂ Actual Value		✓		✓	✓
O ₂ Actual Value		✓		✓	✓

Get All Data Delivered Right into Your Inbox

The **Automated Data Report** feature enables you to configure automated data report generation that is triggered upon container discharge at the port of destination, with reports delivered directly to your email addresses.

Alerts configured via Hapag-Lloyd LIVE **Notifications** enable you to proactively manage your reefer shipments. You can choose to be informed with near real-time reefer alerts via email when specific reefer data points fall outside expected ranges.

[Learn More](#)

For further information, please contact your local **Hapag-Lloyd Sales** or **Customer Service representative** or visit www.hapag-lloyd.com.