

Additional Freetime Destination Terms & Conditions

The Carrier offers additional freetime destination to the customer for a discount compared to the standard tariff published on the web. Please find below link for fees for additional freetime destination where customers can buy upfront.

<https://www.hapag-loyd.com/en/landingpage/additional-freetime.html>

The following terms apply:

1. Additional Freetime Destination is available for 20 ft. and 40 ft. standard, high cube, non-operated reefer, special containers and available for Reefer container types for selected destination countries (*List of applicable countries can be found in additional freetime fees document in landing page*). Shipper owned and Tank containers are excluded.
2. Additional Freetime Destination can be purchased at any time from quotation or booking placement until the vessel arrives at the final port of destination.
3. Additional Freetime Destination can be purchased in day packages up to 15 Days. Maximum purchasable days may be very based on country to country.
4. The purchased package must be paid in full and is not refundable even if it is unused. The remaining unused days will get lapsed and cannot be adjusted with another booking/containers.
5. The purchased additional freetime package days will be added on top of standard freetime. If you have a special freetime agreement with Hapag-Lloyd, Additional Freetime Destination can be still purchased, and package days will be added on top of your special freetime agreement
6. Additional Freetime Destination cannot be cancelled standalone. If you cancel your booking where ADFT is already purchased, then standard booking cancellation fee will apply.
7. If merchant exceed the standard freetime and purchase Additional Freetime Destination package days then standard tariff rates will apply to excess usage of days. Please see the link to know standard tariff for your country.
8. Purchased Additional Freetime packages are non-adjustable, non-cancellable and non-refundable.
9. In the case of shipment COD (Change of Destination), the Merchant is still entitled to make use of the ADFT package and purchased number of days, no refund or cancellation is allowed.
10. Additional Freetime Destination extends your freetime only for the period outside the terminal if the country has separate freetime tariffs, but if the country uses a combined tariff (covering freetime both inside and outside terminal), it extends the total freetime.

11. It does not cover additional costs and services such as storage fees, ramp storage cost, reefer services, local charges or other costs like container handling (loading/unloading, shifting, etc.) which the carrier may bill separately to the Merchant.
12. If Additional Freetime Destination is purchased during the quotation stage, the extra days and associated fees will be shown in the quotation document. If it is purchased for an existing booking via Navigator or the Online Business Suite, a separate purchase successful confirmation email will be sent to the purchasing party.
13. Additional Freetime Destination fee will be invoiced after 3 days of Vessel Departed from first POD if it is purchased by Export Party. If it is purchased by the import party, then the invoice will be issued before the vessel arrives at the last POD.
14. If Additional Freetime Destination is purchased during Quick Quote or Quick Quote Spot, then the fee will be prepaid and paid by payer of origin charges (Local charges). In case purchase of additional freetime destination made for existing booking then Merchant who purchased Additional Freetime Destination will be the payer of the charges.
15. Payment must be paid in full within fourteen days from the invoice issued. If a customer has agreed on credit terms in a service contract, these terms shall govern payment.