

# New Web Booking

User Guideline



# Request



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- 6 Review & Confirm

**1** Enter Quotation or Contract Number:

Quotation or Contract Number

Your quotation is VALID from 2022-02-20 to 9999-03-22

**Routing Details**

From:

Date of:

To:

Via Locations:

**Routing Details**

From:

**CALLAO PECLL**  
PECLL

CAN'T FIND LOCATION?

**3** Container Details

**Units of measure**

Select Units

Kilograms (kg) / Centimeters (cm)  Pounds (lb) / Inches (in)

**4** Standard Cargo Containers

Container Type:  Quantity:

I accept substitution of 42'GP and 45'GP container types for 40' GP or other available sizes.

Even after opting for substitution, the booking may still be cancelled due to 'No Equipment'.

**5** Commodity Details

Commodity:

Available option is pre-selected

**6** Dangerous Goods

Does cargo contain Dangerous Goods?

Yes  No

## 01 Request

1. Insert the Quotation or Contract number.
2. Selection of the routing and the option to add Inland in case is part of the contract or not (based on tariff).
  1. Search for Terminal or Port (MH)
  2. Search for Door Location (CH)
3. Specify details about the container, including units, type, and quantity.
4. Option available for 40 High Cube or 40 General to confirm it is possible to change the type of container in case the requested is not available.
5. Selection or visualization of commodity details.
6. Selection of dangerous goods. If no, continue to the next step. If yes, specify the UN Number.

# Schedule



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**1 Request Summary**

Quotation/Contract No. **W251100002479**

Date of **2025-11-06**

Commodity **FAK**

Containers and Cargo **1 x 40' HIGH CUBE**

**3**

**5** Earliest departure

**4**

**Earliest Arrival**

**14 Nov 2025** 40 days **24 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE3 CSAV SHANGHAI

Additional services: Ship Green 50 Live Position Additional Freetime Destination

**16 Nov 2025** 40 days **26 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE3 KAI HANG 166

Additional services: Ship Green 50 Live Position Additional Freetime Destination

**Shortest Transit Time**

**21 Nov 2025** 39 days **30 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE2 HAMBURG EXPRESS

Additional services: Ship Green 50 Live Position Additional Freetime Destination

**2** ✓ Your progress has been automatically saved as "Draft 2025-11-06 13:52". Further progress will be saved after completing each step. You can rename it and add description so it is easier to find on the drafts list.

Add Description OK

## 02 Schedule

1. The sidebar is activated with the summary.
2. A draft is created and visible in My bookings.
3. The vessel is then selected, and VAS coming from the Web Quotation are available to review.
4. Details of the routing are shown together with the relevant cut-off dates
5. There are options to filter by earliest departure, earliest arrival, or the shortest transit time.



# Containers & Cargo

## 03 Containers & Cargo

1. The process continues with the details about container pick up. Here, it is possible to specify a different pick-up location if is needed and previously agreed with the local office, otherwise can be ignored and continue.
2. The container configurator then allows you to provide cargo information and to capture any additional requirements through remarks.
3. Cargo Details
4. Additional requirements depending on the type of cargo or location. Any request will be reviewed by HL and needs to be confirmed by them according availability.

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### Request Summary

2023-12-15 Terminal / Ramp (PoL) MUNICH, DEMUC  
 11 days  
 2023-12-31 Terminal / Ramp (PoD) SINGAPORE, SCSIN  
 WASHINGTON EXPRESS  
 T\_USFL004E  
 Dec Cut-off 2023-12-28 FLC Cut-off 2023-12-28 VGM Cut-off 2023-12-28  
 Quotation/Contract No. W180BHAM01218  
 Date of 2025-11-06  
 Commodity FAK  
 Containers and Cargo 1 x 20' GENERAL PURPOSE CONT.

### Containers Pick-up

Pick-up Date 2025-11-07

**Special Requirements**

Any special requests or remarks will be reviewed but cannot be guaranteed. Final confirmation depends on operational availability and approval by Hapag-Lloyd. Additional charges may apply. For more information, please see [this document](#).

**1 Different Pick-up Location**  
 Container pick-up location is different than routing start point

Select Depot

Surcharges may apply for above service. [Read more](#)

I acknowledge that requesting a different pick-up location is intended for customers with prior agreements and is strictly subject to review and final confirmation by Hapag-Lloyd. This may be changed during the booking confirmation process.

**One-way use / Street turn**  
 I want to use the carrier's container for a one-way trip and not return it to the point of designated depot.

**2 20' GENERAL PURPOSE CONT.**  
 1 Container

Container 20' GENERAL PURPOSE CONT. Cargo Items No cargo items added yet [Configure](#)

### Configurator Step 1 of 2: Cargo Information

Cargo Item 1  
 40' HIGH CUBE

HS Code (optional) Cargo description Cargo Weight kg

+ Add Cargo Item [Continue](#)

### Configurator Step 2 of 2: Additional Requirements

Please note  
 All special requirements, including remarks, are non-binding requests and are subject to operational availability and final confirmation by Hapag-Lloyd. Additional charges may apply. For more details, [read this document](#).

VGM weighting service  
 Order weighting service from Hapag-Lloyd

Additional Cargo Information  
 Cargo has specific value, purpose, characteristics or attributes

Stowage Requirements  
 Select if cargo needs to be placed in specific part of the vessel

Container Requirements  
 Select if cargo has specific requirements regarding container age, floor material etc.

[Back](#) [Continue](#)

# Country Specific Information



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**Do you need House Bill of Lading?**

I don't know / I don't need House Bills of Lading

I need House Bills of Lading

**Select one of the below options for US House Bills of Lading**

I'm a self filer. US required SCAC code is:

I would like Hapag-Lloyd to file House Bills of Lading. I need  House Bill(s) of Lading per B/L.

## 04 Country Specific Information

The process includes entering the details about the Bill of Lading, with the option to specify the required number of BLs. Depending on the destination, such as the USA or Canada, it is also possible to insert the transmission codes.

# Additional Information



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### Request Summary

2025-11-19 Terminal / Ramp (PoL)  
CALLAO, PECLL

via: MANZANILLO (PA), PAMIT

2025-12-13 Terminal / Ramp (PoD)  
NEW YORK, NY, USNYC

> SWX

COSCO SHIPPING THAMES

> USW OOCL INNOVATION

Doc Cut-off 2025-11-14 FLC Cut-off 2025-11-16 VGM Cut-off 2025-11-16

Quotation/Contract No. W251100000418

Date of 2025-11-06

Commodity FAK

Containers and Cargo  
1 x 40' HIGH CUBE

### 1 Reference number

Your customer reference number (optional)

### Contact Details

Contact person: Person who is log in

Phone: +4987654321

Email: user@company.com

Optional details

### Optional Container and Cargo Requirements

Optional requirements

## 05 Additional Information

1. The process includes completing the Reference Number section and entering the necessary contact details.
2. Optional details can also be provided, such as information about the shipper, consignee, or freight forwarder.

### 2 Optional Contact Details

#### Shipper Contact Details

Add Shipper Contact Details for any follow-up regarding your booking request

#### Consignee Information

Add Consignee Information if needed

#### Forwarder Information

Add Forwarder Information if needed

Cancel Save

# Review & Confirm



Request Schedule Containers & Cargo Country Specific Information Additional Information **Review & Confirm**

**1**

**Request** Edit

Quotation or Contract Number  
W251100000418

Start Location: CALLAO (PECLL) Merchant Haulage / Terminal Or Port  
Via Locations: Direct  
End Location: NEW YORK, NY (USNYC) Merchant Haulage / Terminal Or Port

Earliest departure: 2025-11-06

Commodity: FAK - Freight All Kind

Standard Cargo Containers: 1 x 40' HIGH CUBE

**Schedule** Edit

19 Nov 2025 25 days 13 Dec 2025 FAK - Freight All Kind 1 x 45GP

Cargo #1	HS Code	Cargo description	Weight per container	Dangerous Goods
-	-	c	2 kg	NO

**Country Specific Information** Edit

House Bill of Lading: I don't know / I don't need House Bills of Lading

**Additional Information** Edit

Reference number: -

Your customer reference number (optional): -

Contact Details

Contact person: Person who is log in  
Phone: +4987654321  
Email: user@company.com

Optional details: -

Optional Container and Cargo Requirements

Optional requirements: -

Please review the above information you have entered before submitting the booking request.

How does a template work? [Save as a Template](#)

**2**

**3**

Submit Booking

## 06 Review & Confirm

1. All details are now displayed in a single screen with no sidebar.
2. There are options to save the information as a template
3. Finally to submit the booking.

# Containers Positioning



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### Request Summary

2025-11-14 Door MEXICO CITY, MXMEX  
2025-11-16 PoL VERACRUZ, VER, MXVER  
34 days + 2 more  
2025-12-18 PoD NEW YORK, NY, USNYC  
2025-12-18 Door NEW YORK, NY, USNYC

GCS  
CREATE RECORD WO P VALUE  
USW HAM EXP

Doc Cut-off 2025-11-14 FLC Cut-off 2025-11-15 VGM Cut-off 2025-11-15

Quotation/Contract No. W251100001801  
Date of 2025-11-06  
Commodity FAK  
Containers and Cargo 1 x 40' HIGH CUBE

### Export Positioning Address

Please provide accurate address information. Address information is subject to verification by the Carrier.

1

2

Company Name

Street Number (o...)

Address Supplement (optional)

Postal Code (optional)

City

#### Contact person to confirm positioning

Name (optional)

Phone number (optional)

### Empty Containers Positioning

Do you have a loading reference?

Loading reference not needed

#### Container Positioning Details

Positioning Date 2025-11-12

Positioning Time (optional) no preference

### Special Requirements

## 04\* Containers Positioning (Will be available in case an Inland CH was added)

1. Here will be displayed the form to insert the details related to Export Positioning Address
2. Company Name, Street and City are mandatory fields

# DG Yes



## DG Yes

1. Select DG Yes and options will be displayed
2. Is necessary to insert the UN number
3. Options will be visible and ready to continue with the next step, select the vessel.

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### 1 Dangerous Goods

Does cargo contain Dangerous Goods?

Yes  
 No

#### UN Numbers

Please add all UN numbers that specify your Dangerous Good shipment. ⓘ

⚠ For non-DG quotation or contract number additional fee apply when DG is being added

No items on the list yet

+ Add Dangerous Good

### 2 Dangerous Goods Classification

ⓘ All UN Numbers in the booking must be declared under the same IMDG Code Amendment.  
For non-DG quotation or contract number additional fee apply when DG is being added

IMDG Code ... UN Number  
42-24 2345 X Q

Select UN Number from the table:

UN Number	Proper Shipping Name	IMO Class	Packing Group	Variant	Variant Description
<input type="radio"/>	23453-BROMOPROPYNE	3	II	-	-

Rows per page: 5 1\*1 of 1

Cancel Continue

### Dangerous Goods

Does cargo contain Dangerous Goods?

Yes  
 No

#### IMDG Code Amendment

ⓘ All UN Numbers in the booking must be declared under the same IMDG Code Amendment.  
In order to change previously selected IMDG Code Amendment you must first remove all assigned UN Numbers.

IMDG Code Amendment  
42-24

#### UN Numbers

Please add all UN numbers that specify your Dangerous Good shipment. ⓘ

⚠ For non-DG quotation or contract number additional fee apply when DG is being added

◇ 3-BROMOPROPYNE  
UN 2345 • Class 3 • Packing II • IMDG 42-24 X

+ Add Dangerous Good



# DG Yes

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## Configurator Step 1 of 2: Cargo Information

**Cargo Item 1**  
40' HIGH CUBE

HS Code (optional)  Cargo description  Cargo Weight  kg

**Dangerous Goods Information**  
Cargo contains dangerous goods.

[Assign UN Number](#)

1

## Configurator Step 2 of 3: Dangerous Goods

UN 2345

**Dangerous Goods Description**  
UN 2345 - 3-BROMOPROPYNE

**General Information**

UN Number 2345	Proper Shipping Name (PSN) 3-BROMOPROPYNE	IMDG Code 42-24
IMO Class 3	Sub hazard 1 -	Sub hazard 2 -
Packing Group (PG) II		

Marine Pollutant (MP)  Limited Quantity (LQ)  Excepted Quantity (EQ)

In case the DG cargo item is subject to the reportable quantity requirements of the USA (49 CFR 172.101 Appendix A - List of Hazardous Substances and Reportable Quantities) please enter an additional booking information in the "Additional DG Information" field.

2

**Continue**

**Packaging**

Outer Pack. Quantity  IMO Packaging Code

Inner Pack. Quantity  Inner Packaging Material

UN Packaging Code

**Weights**

DG Gross Weight  kg DG Net Weight  kg

Temperature Unit in

Flash Point (FP)

**Emergency Contact Information**

Emergency Service Provider  Country code  Phone number

Enter Emergency Service Provider Name

Emergency Service Provider Contract Reference

**Additional DG Information and Other Requests**

General Comments (optional)

**Cancel Continue**

# DG Yes

- Assign the DG
- Insert the details

# Booking Acknowledgement



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## Booking Acknowledgement

1

**Your booking requires additional time for processing.**  
You may leave this page and we will notify you via email once the processing is complete.

### Your Booking

Your booking number: 23772837

2

[Request New Booking](#) [Duplicate Booking](#)

3

### Help us improve our service

How was your experience with the New Booking solution?



### Additional Services - Complete Your Booking

4



#### Shipping Guarantee

Secure a spot for your container on the desired vessel and protect your shipment from any rollovers with just a few clicks.

[Buy Shipping Guarantee](#)

## Booking Acknowledgement

1. The Instant booking status will be displayed: Confirmed, Additional time to review or Rejection (Including the reason) will be here.
2. Number of the shipment and the options to copy this request and start a new booking.
3. Feedback section
4. Additional Valued Added Services possibles to purchase after the booking request.