



# Hapag-Lloyd e-Business Solution – e-mail solution

## GetInfo at a Glance

### Simply send:

From:	Urban, Ralph	From:	Urban, Ralph
To:	'getinfo@hlag.com'	To:	'getinfo@hlag.com'
Cc:		Cc:	
Subject:	T:HLCU1234567	Subject:	C:HLCU1234567

### Getinfo@hlag.com:

- Receive instant tracing and specification of your container in real time
- Get info e. g. about your container status, tare weight for calculate the verified gross mass
- Receive response directly in your mailbox immediately and anytime at your convenience

### Three Easy Steps:

- Simply send an email to [getinfo@hlag.com](mailto:getinfo@hlag.com).
- In the subject line, enter the letter "T" for Tracing Information or a "C" for just Container Specifications, followed by a colon and the container number:
- Enter up to 3 container numbers each separated by a (;) semicolon
- Include no spaces.
- You will receive a reply with your container status or specifications including tare weight within minutes.

### Your Benefits:

- Real-time access to your transport data whenever you need it.
- Get instant tare weight for the VGM (Verified Gross Mass) process.
- Global visibility from origin to destination.
- Instant response increases efficiency by reducing telephone calls and emails.

From:	FIS Production [NO-REPLY@HLAG.COM]					
To:	Urban, Ralph					
Cc:						
Subject:	RE:HLCU1234567					

Dear Customer,  
thank you for your tracing request by mail.

Container: HLCU 1234567  
 Type: 45GP  
 Description: HIGH CUBE CONT.  
 Dimensions: 40' X 8' X 9'6"  
 Max. Gross: 32500 kg 71650 lbs  
 Tare: 3940 kg 8686 lbs  
 Max. Payload: 28560 kg 62963 lbs

Last movement:  
The container was loaded in HAMBURG at 2016-03-24 .

Actual Movements:

STATUS	PLACE OF ACTIVITY	DATE	TIME	TRANSPORT	VOYAGE
Gate out empty	FRANKFURT AM MAIN	2016-03-18	16:22	Truck	
Arrival in	HAMBURG	2016-03-21	18:22	Truck	
Loaded	HAMBURG	2016-03-24	09:29	MSC TAMARA	NW611A

Planned Movements:

STATUS	PLACE OF ACTIVITY	DATE	TIME	TRANSPORT	VOYAGE
Discharge	CALLAO	2016-04-15	03:00	MSC TAMARA	NW611A

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[www.hapag-lloyd.com/en/legal\\_terms.html](http://www.hapag-lloyd.com/en/legal_terms.html)

### Interested?

Try it today or contact your local Hapag-Lloyd Sales or Customer Service Representative for more details.