

From January 30, 2023, the Customs and Border Protection validated certificate will not be required for bookings made in our Atlanta office.

If you are exporting vehicles from the US, here's an update that might impact your cargo planning.

From January 30, 2023, we will no longer monitor or require a copy of the Customs and Border Protection (CBP) validated Certificate of title to load vehicle shipments on board our ships. This is valid for all US ports of loading except for all ports / terminals in Florida, Long Beach, and Los Angeles.

What does it mean for you?

If a shipment containing a vehicle that requires titles is loaded onto a vessel without validation and approval from CBP, then the Shipper shall be responsible for all costs and penalties, including return of the cargo from a foreign port. We will also not be able to load shipments of vehicles if the CBP advises us to put the shipment on hold.

In case you wish to roll your delivered cargo, you must notify us 24 hours before the port's local time cutoff by submitting a request through our online booking amendment [form](#). All subsequent costs incurred for holding/rolling or returning vehicle shipments to the port of loading will be borne by the shipper.

For ports / terminals in Florida, Long Beach and Los Angeles, the validation titles need to be sent to the following email addresses:

- All ports / terminals in Florida: RNASETITLES@hlag.com
- All ports / terminals in Los Angeles / Long Beach: USA@service.hlag.com

Please ensure titles are sent no later than 10:00 A.M. EST morning of the port cutoff and containers must be gated in 72 hours prior to port cutoff. The booking and container number must appear in the email subject line and for multiple vehicles loaded into one container, please send separate PDF attachments for each vehicle, and reference the container number.

Please ensure full compliance to avoid delays and costs resulting from non-adherence. For additional details please visit the Customs and Border Protection [website](#). If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Best regards,