

Here's an important reminder regarding D&D Billing amid potential strike

As we prepare for potential [unexpected port closures](#) on the U.S East Coast and Gulf Ports, we would like to remind you that Hapag-Lloyd's billing practices for Detention and Demurrage (D&D), as outlined in the Bill of Lading, will remain unchanged. In the event of an industrial action, affected days will be classified as "shut out" for import and export D&D, meaning they will not be charged in D&D calculations. Additionally, any weekends between shut out days will also be considered non-chargeable

Import Demurrage & Storage:

- If the port is closed: you will not be able to pick up import containers that have already been discharged. Hapag-Lloyd and the marine terminals will not charge storage for those days.
- If the port is open: you will be able to collect your containers. However, containers not picked up within the free time will incur Import Demurrage charges.
- Billed Party in this case: The Consignee. Applies to both Carrier Haulage & Merchant Haulage.

Import Detention:

- If the port is closed: you will not be able to return containers to the marine terminal. Hapag-Lloyd will not charge Import Detention for those days. However, empty containers may continue to be accepted at inland and/or near dock depots. Please visit our local page for empty return depot options [here](#).
- If the port is open: containers should be returned within the free time or be subject to Import Detention fees.
- Billed Party in this case: The Consignee, both for drop/pick and live unload. Applies to both Carrier Haulage & Merchant Haulage.

Export Demurrage & Storage:

- If the port is closed: you will not incur demurrage on days when the terminal is closed. Hapag-Lloyd and the marine terminals will not charge storage for those days.
- If the port is open: standard terms from Hapag-Lloyd and terminal tariff and policies will apply.
- Billed Party in this case: The Shipper. Applies to both Carrier Haulage & Merchant Haulage.

Export Detention:

- If the port is closed: you will not be able to return export full containers. Hapag-Lloyd will not charge Export Detention for those days.
- If the port is open: you will be able to return export full containers. However, containers not returned within the free time will incur Export Detention charges.
- Billed Party in this case: The Shipper, both for drop/pick and live unload. Applies to both Carrier Haulage & Merchant Haulage.

If you require more information related to our demurrage and detention charges, please visit the [tariff section](#) of our website. Carrier Haulage specific information can be found [here](#). As an alternative, please contact our teams at [your location](#), who will guide you based on your individual situation.

Regards,

Hapag-Lloyd (America) LLC