

Important update: Notice of strike action on the U.S. East and Gulf Coast ports

Dear Customer,

We are writing to inform you that the strike resulting from ongoing labor negotiations between the International Longshoremen's Association (ILA) and the United States Maritime Alliance (USMX) has commenced, leading to the temporary closure of U.S. East Coast and Gulf ports. This situation is impacting the movement of import and export containers, affecting our operations, including the loading and unloading of containers.

As a result of this situation, which is beyond our control, we will need to adjust our services or temporarily suspend operations as conditions evolve. Our priority remains the protection of your cargo during this period.

Please note that this is a fluid situation, and the impact on our operations and related conditions is subject to change without notice.

Our teams are committed to keeping you informed with real-time updates as the situation develops. Please visit our [Live-Tracker](#) to stay up to date with the latest developments.

If you have any questions or require further assistance, please feel free to reach out. We greatly appreciate your patience and continued trust in Hapag-Lloyd during these unprecedented times.

Regards,

Hapag-Lloyd (America) LLC

This notice is written without prejudice to the terms and conditions contained in the relevant underlying contracts of carriage as evidenced by Hapag-Lloyd AG's standard Bill of Lading and/or Sea Waybill and the Hapag-Lloyd Tariff applicable thereto and/or any other applicable agreement governing the carriage of the subject cargo, as the case may be, all of which said terms and conditions continue to remain in full force and effect.