

Here is an update regarding PayCargo's payment portal in the U.S.

Here is an update on our payment process within the current PayCargo platform in the U.S. These enhancements are designed to help ensure exact payments for your shipments, addressing challenges like short payments and overpayments, while streamlining your payment process.

Here's what you can expect:

- **Simplified payments:** With this enhancement, you can search for the invoice number to pay or search the Bill of Lading (BOL) number to show all the unpaid invoices to settle. This eliminates duplicate, short, or overpayments, ensuring you pay the correct amount owed.
- Pay on behalf of others: You can now make payments on behalf of others with just the invoice number and amount due, simplifying group payments and increasing efficiency.
- Instant access to invoices & balances: Quickly view issued invoices and open balances with real-time access using only the invoice or BOL number. You can also view paid or claimed invoices, giving you full visibility and enhanced transparency into your payment history.

The new changes are now live! We encourage you to Visit the PayCargo website to explore a demonstration of the enhanced experience.

We value your ongoing partnership and are excited to offer you an improved payment experience.

Should you require additional information, please visit the PayCargo website or contact support@paycargo.com, who will guide you based on your individual situation.

Regards,

Hapag-Lloyd (America) LLC