

Dear Valued Customer,

Return to work legislation, which was put forward by the Federal government on April 27th, successfully passed through the House of Commons on April 28th. Bill C-29 must now be approved by the Senate, which is expected to take place today, April 30th. On the basis that the necessary approval takes place, the best-case scenario is that labor could return to the Port of Montreal as early as Saturday, May 1st.

Hapag-Lloyd is now proceeding with immediate measures to ensure expedited operations on the following vessels due to arrive in Montreal this weekend:

Service	Vessel / Voyage	ETA Montreal	Start Operations (TBC)
AT1	Ottawa Express Voy 22W14	02-May 0600HRS	03-May 0700HRS
AT2	Montreal Express Voy 28W15	01-May 2300HRS	03-May 0700HRS
MCA	Genoa Express Voy 48W14	02-May 0700HRS	03-May 0700HRS

As we work closely with our terminal partners, we are aware of the importance to return to a fluid, efficient operation through the Port of Montreal. We must therefore implement the following measures to minimize the impact to our valued customers:

- Due to severe congestion at all terminals, diversion requests for import containers that are already on ground at the Port of Montreal from previous vessels will not be accepted.
- In an effort to expedite import reefer containers to Toronto from the three vessels mentioned above, mode of transport will be amended to truck instead of rail. An additional charge of \$200USD will apply for each container.
- Export acceptance for the three vessels mentioned above at all inland rail ramps is now closed and outstanding shipments will be rolled to the next available vessel.
- Export truck cut offs for the three vessels mentioned above have been updated as follows:

Service	Vessel / Voyage	Montreal Truck Cut-Off
AT1	Ottawa Express Voy 22E16	03-May 1500HRS
AT2	Montreal Express Voy 28E17	04-May 1500HRS
MCA	Genoa Express Voy 49E17	05-May 1500HRS

Hapag-Lloyd continues to work closely with our partners to minimize the impact of the most recent work stoppage and further updates will be provided. Please refer to our local website for regular updates (<https://www.hapag-lloyd.com/en/offices-localinfo/north-america/canada.html>).

Kind regards,
Hapag-Lloyd (Canada) Inc
as agent of Hapag-Lloyd AG