

Here's an important update regarding the demurrage tariff for Carrier Haulage moves in the U.S.

Dear Customer,

Here is an important update regarding Demurrage tariff for Carrier Haulage (CH) moves in the U.S. We are pleased to announce that we are further simplifying Carrier Haulage (CH) demurrage invoicing and have revised our demurrage tariff to better serve your needs. Starting June 15, 2024, demurrage charges for CH moves will now include terminal storage costs. This means that you will not receive a separate invoice for terminal storage charges.

As part of our continuous commitment to improving your experience, we would like to reiterate that demurrage fees are not applicable, and terminal storage costs for CH moves are absorbed by Hapag-Lloyd, provided you comply with the conditions outlined in our demurrage policy.

For more details, please refer to our updated demurrage tariffs and policy, which can be accessed [here](#). If you should have comments or questions concerning this topic, please reach out to our teams at your preferred [location](#).

Thank you for choosing Hapag-Lloyd.

Regards,

Hapag-Lloyd (America) LLC