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Detention and Demurrage Tariff Guide for the United States

For reference, all tariffs can be viewed at the following section of our website: [Detention & Demurrage](#). If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

A) Port Demurrage Under Carrier Haulage

Hapag-Lloyd will not charge Line Demurrage or Marine Terminal Storage fees for any import truck Carrier Haulage containers moving through US ports provided the following conditions are met:

- Five days before the arrival of the vessel at the discharge port, you ensure:
 - Timely submission of the Delivery Order. You can do this conveniently through this [link](#)
- Five days before the expiration of the free time at the discharge port, you ensure:
 - You've received customs clearance with no regulatory restrictions unless for documented reasons beyond your control.
 - Hapag-Lloyd has received the credit or freight payment.
 - Hapag-Lloyd has received the Original Bill of Lading (if applicable).
- The merchant facility is available to receive the container when the trucker calls within the port terminal free time, providing an appointment no later than 48 hours after our Motor Carrier has contacted you.
- Carrier Haulage Demurrage tariff includes Marine Terminal Storage fees and will be charged if any of the above conditions are not met.

B) Inland Terminal Demurrage Under Carrier Haulage

Hapag-Lloyd will not charge Inland Line Demurrage or Inland Terminal Storage fees for any import truck Carrier Haulage containers moving through US ports provided the following conditions are met:

- Five days before the arrival of the vessel at the discharge port, you ensure:
 - Timely submission of the Delivery Order. You can do this conveniently through this [link](#)
- Five days before the container's gate-in at the inland terminal, you ensure:
 - Filing a customs entry in the port of destination against an in-bond bill that is enroute. Additionally, customs release must follow before the Last Free Day at the inland terminal.
 - Hapag-Lloyd has received the credit or freight payment.

- Hapag-Lloyd has received the Original Bill of Lading (if applicable).
- The merchant facility is available to receive the container when the trucker calls within the inland terminal free time, providing an appointment no later than 48 hours after our Motor Carrier has contacted you.

Note: Hapag-Lloyd's preference would be that you clear customs at the port terminal to avoid demurrage/terminal storage fees

In case that the above conditions are not met, please note that demurrage charges will apply.

C) Demurrage Under Customs Hold:

When a container is put on customs hold for no fault of the customer, Hapag-Lloyd stops the Line Demurrage/Detention clock and restarts it when the hold is released. This policy applies to both Carrier Haulage and Merchant Haulage on-carriage.

If the container is held inside the Marine or Rail Terminal, then the Line Demurrage clock begins at the release date. The hold and release dates and all days in between are not counted towards free time days. In this case, the customer is responsible for any storage charges that are imposed by the terminal operator during the hold days. In the instance when Hapag-Lloyd collects terminal charges on behalf of the terminal operator, Hapag-Lloyd will invoice these pass-through charges to the customer.

If the container is held by Customs outside the terminal or at a Customs warehouse, then the detention clock begins at the release date. The detention free time starts the day after the date of customs release. In this case, the customer will be responsible for any storage charges that are applied by the Warehouse Operator or the government body during the hold days.

D) Detention Under Carrier Haulage:

To better align with FMC guidance Hapag-Lloyd will invoice consignees for detention under carrier's haulage.

E) Export / Origin Demurrage at Marine Terminal:

Export Demurrage will be invoiced at US ports based on Hapag Lloyd tariff that can be found [here](#). This charge is inclusive of the per diem storage charges assessed by the marine terminals.

F) Detention and Demurrage Application after Free Time:

Detention and Demurrage are applicable on a calendar / continuous day basis after free time has expired. Any unscheduled closures of relevant terminals and depots will be treated as unforeseen shutout days and will be excluded from Detention and Demurrage charge assessments. This policy complies with the incentive principle to expedite flow of containers.

G) Treatment of Holidays and Shutout Days

Definitions

Bank Holidays are scheduled federal or local holidays announced at the beginning of the calendar year during which all terminals at a port are closed and no standard operations take place.

- These closures are known in advance, allowing customers to plan accordingly.
- They typically apply port-wide, meaning all terminals within the port are affected, with no partial openings.

Shutout Days are unplanned or short-notice closures that are typically not known at least one week in advance. These may include events such as strikes, severe weather, or operational disruptions.

Shutout days also include:

- Holidays where only certain terminals within a port are closed
- Holidays not confirmed at the start of the year (e.g., Good Friday or Martin Luther King Jr. Day), where the port authority or terminal operator may decide at short notice whether terminals will remain open or closed

Usage in Detention and Demurrage Calculations

- Both bank holidays and shutout days are excluded from free time calculations. If a bank holiday or shutout day occurs during the free time period, freedays will be extended by the corresponding number of days.
- Once free time expires
 - Detention and demurrage charges will not apply on shutout days.
 - Charges will apply on bank holidays, as these closures are announced in advance and customers are expected to plan accordingly.

For further information or assistance, please contact your local Hapag-Lloyd office.