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Detention and Demurrage Tariff Guide for the United States

For reference, all tariffs can be viewed at the following section of our website: **Detention & Demurrage**. If you should require additional information, please contact our customer service team at your **location**, who will guide you based on your individual situation.

A) Demurrage Under Carrier Haulage

Hapag-Lloyd will not charge Line Demurrage or marine terminal storage fees* for any import truck Carrier Haulage containers moving through US ports provided the following conditions are met:

- Five days before the arrival of the vessel at the discharge port, you ensure:
 - Timely submission of the Delivery Order. You can do this conveniently through this [link](#)
- Five days before the expiration of the free time at the discharge port, you ensure:
 - You've received customs clearance with no regulatory restrictions unless for documented reasons beyond your control.
 - Hapag-Lloyd has received the credit or freight payment.
 - Hapag-Lloyd has received the Original Bill of Lading (if applicable).
 - The merchant facility is available to receive the container when the trucker calls within the port terminal free time, providing an appointment no later than 48 hours after our Motor Carrier has contacted you.

* Rail terminal storage applies

In case that the above conditions are not met, please note that demurrage charges will apply.

B) Demurrage Under Customs Hold:

When a container is put on customs hold for no fault of the customer, Hapag-Lloyd stops the Line Demurrage/Detention clock and restarts it when the hold is

released. This policy applies to both Carrier Haulage and Merchant Haulage on-carriage.

If the container is held inside the Marine or Rail Terminal, then the Line Demurrage clock begins at the release date. The hold and release dates and all days in between are not counted towards free time days. In this case, the customer is responsible for any storage charges that are imposed by the terminal operator during the hold days. In the instance when Hapag-Lloyd collects terminal charges on behalf of the terminal operator, Hapag-Lloyd will invoice these pass-through charges to the customer.

If the container is held by Customs outside the terminal or at a Customs warehouse, then the detention clock begins at the release date. The detention free time starts the day after the date of customs release. In this case, the customer will be responsible for any storage charges that are applied by the Warehouse Operator or the government body during the hold days.