

Here's an important update concerning empty container returns in the US and Canada:

During the last months, we have noticed two important issues that impact the empty container return flow. In some cases, cargo, residues, or both are left inside containers. In others, empty containers are returned against the wrong booking.

These two issues could result in additional costs, as outlined in our Bill of Lading clause number 12, Merchant's Responsibility point (4). Please keep in mind that the party that arranges the trucker will be held liable for any punitive measures or consequences arising from incorrect container return, including penalties and possible blacklisting by overseas customs authorities.

With the above in mind, please make sure that your truckers follow the guidelines for returning containers to avoid any potential costs. We take the cleanliness and safety of our containers very seriously, and we appreciate your assistance in helping us maintain these high standards.

We are committed to working together with you to prevent any further incidents that may not only result in additional costs but can also have a negative impact on our operations, and therefore, the flow of your supply chain.

Please do not hesitate to contact us should you have any questions or concerns regarding our container return policy.