

New Zealand - Local Charges/Service Fees



Charge Description	Charge Code	Area	Container Type	Curr.	Fee	Unit of Measure	Remarks & Notes	Tariff Entry RULO (L)	Effective Date	Expiry Date
EXPORTS										
Mis/Non-declaration Fee	ADO		All	USD	1,250	per container	Misdeclaration of cargo and/ or misuse of contract after a booking is confirmed	L002	July 1, 2021	Until further notice
Booking Cancellation Fee	BCF		All	NZD	150	per Container	Applied for all booking cancellations, reductions, or vessel rolls within 9 calendar days prior the intended vessel ETD	L012	January 1, 2025	Until further notice
Booking Cancellation Fee (Quick Quotes)	BCF		All	USD	40	per container	Applied for all booking cancellations, reductions, or vessel rolls within 9 calendar days prior the intended vessel ETD	L012	January 1, 2025	September 30, 2025
Booking Cancellation Fee (Quick Quotes Spot)	BCF		All	USD	40	per container	Applied for all booking cancellations, reductions, or vessel rolls within 9 calendar days prior the intended vessel ETD	L012	April 1, 2025	September 30, 2025
Booking Amendment Fee	BOO		All	NZD	150	per shipment	Applied for all booking amendments excluding cancellations, reductions, or vessel rolls within 7 calendar days of export cargo-cut off	RURE-002	July 1, 2021	Until further notice
B/L Surrender Fee	BSF		All	NZD	100	per B/L	Applicable for telex release, B/L type amendment	L008	October 1, 2023	Until further notice
Certificates and Legislations	CER		All	NZD	150	per BI per certificate	Vessel Certificate	L018	July 1, 2021	Until further notice
Change of destination	COD		All	USD	400	per B/L	Subject to other applicable cost	L019	December 1, 2020	Until further notice
Emergency Operations Charge at Origin	EOO		All	USD	110	per teu	Shipments loading on third-party feeder services from Lyttelton .	RURE-002	May 15, 2026: non FMC lanes June 9, 2026: FMC related lanes	Until further notice
Equipment Transfer Charge at Origin	ETO		All	NZD	75	per Container		L052	April 1, 2025	Until further notice
Mis-declaration of sensitive cargo, including but not limited to hazardous cargo, notwithstanding the cargo's declaration as DG or non-DG	FIO		All	USD	15,000	per container	Charge payable for region Asia exports, if the Customer failed to provide the Carrier with cargo details and relevant documents / certificates as required by the carrier at time of booking (the "Details"), and/ or if the Details provided to the Carrier are not identical to the details submitted to the respective authorities at time of export declaration. If this charge is payable, the global misdeclaration charge (RURE-002, rule B19.01) in the Carrier's tariff will not be additionally applied.	L033	November 15, 2020	Until further notice
Invoice Amendment Fee at Origin	IAO		All	NZD	150	per invoice		L074	October 1, 2023	Until further notice
Late Shipping Instruction Fee	LSI		All	NZD	250	per B/L	For SI received after Docs cut-off	L082	May 15, 2023	Until further notice
B/L Amendment Fee	MAF		All	NZD	100	per amendment	(Web amendment) Applicable after docs cutoff For Shipping Instruction and B/L amendments	L007	October 1, 2023	Until further notice
Manual Booking Fee	MBF		All	USD	150	per Booking	Manual Booking include Hazardous	L011	July 1, 2021	Until further notice
Document Charge	MTD		All	NZD	190	per B/L	Manual Shipping Instruction - Original Bill of Lading / Sea Waybill	L006	May 10, 2026	Until further notice
Document Charge	MTD		All	NZD	160	per B/L	Manual Shipping Instruction - Electronic Bill of Lading	L006	May 10, 2026	Until further notice
Document Charge	MTD		All	NZD	175	per B/L	Manual Shipping Instruction	L006	October 1, 2025	May 9, 2026
Document Charge	MTD		All	NZD	70	per Master B/L or per House B/L	Electronic Shipping Instruction - Original Bill of Lading / Sea Waybill	L006	May 10, 2026	Until further notice
Document Charge	MTD		All	NZD	60	per Master B/L or per House B/L	Electronic Shipping Instruction - Electronic Bill of Lading	L006	May 10, 2026	Until further notice
Document Charge	MTD		All	NZD	50	per Master B/L or per House B/L	Electronic Shipping Instruction	L006	October 1, 2023	May 9, 2026
Port Improvement Charge	PIO	Auckland	All	NZD	50	per TEU	Export from Port of Auckland	L096	April 3, 2025: non FMC lanes May 3, 2025: FMC related lanes January 1, 2021: non FMC lanes	Until further notice
		Lyttelton	All	NZD	40	per TEU	Export from Lyttelton Port	L096	January 7, 2021: FMC lanes effective from vessels departing Lyttelton on or after	Until further notice
		Napier	All	NZD	53	per TEU	Export from Port of Napier	L096	January 1, 2022	Until further notice
Reefer Monitoring at Origin	RMO		Reefer	NZD	100 + GST	per container per day	Reefer temperature discrepancies / Reefer Power monitoring at Terminal	L023	October 1, 2025	Until further notice
Security Manifest Correction Fee	SMC		All	USD	150 + GST	per correction request	Amendment fee for 24 hours advanced manifest destinations	L108	October 1, 2025	Until further notice
Local Supplementary Charge at Origin	SPO		All	NZD	150	per document	Finance charges: Delayed document release for export shipments Applicable 7 days after ATD	RURE-002	July 1, 2021	Until further notice
Storage	STO		All	NZD	80 + GST	per 20' per day	Storage at terminal	L1111	September 1, 2024	Until further notice
					160 +GST	per 40' per day				

Empty Container Return	SUO		All	NZD	150 + Applicable Detention	per box	Empty Container Return Fee - Export containers collected from depot and returned unrequired	L076	October 1, 2025	Until further notice
Vessel Adjustment Charge	VAC		All	NZD	100 + GST	per container per day	Change of status fee	RURE-002	September 1, 2024	Until further notice
Vessel Adjustment Charge	VAC		All	NZD	135 + GST	per container per move	Yard moves / Container rehandle fee	RURE-002	October 1, 2025	Until further notice
Vessel Adjustment Charge	VAC		All	USD	400 + GST	per container per restow	Includes 1 restow, subsequent restows to be charged	RURE-002	September 1, 2024	Until further notice
VGM Wrong Declaration Fee	VWD		All	NZD	500	per container	If a terminal or Hapag-Lloyd detects weight discrepancy or wrongly declared VGM or Customer request change/amendment during the transport	RURE-002	October 1, 2025	Until further notice

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IMPORTS										
Destination Documentation Fee	DDF		All	NZD	100	per B/L		L040	February 1, 2021	Until further notice
Equipment Maintenance Fee	EMF		All	NZD	40	per 20'	For repair cost under NZD 60 per container.	L051	October 1, 2025	Until further notice
			All	NZD	60	per 40'	Full repair cost would be charged for any repair cost exceeding NZD 60 per container.			
Emergency Operations Charge at Destination	EOD		All	USD	110	per teu	Shipments loading on third-party feeder services to Lyttelton.	RURE-002	May 15, 2026: non FMC lanes June 9, 2026: FMC related lanes	Until further notice
Equipment Transfer Charge at Destination	ETD		All	NZD	120	per Container		L052	April 1, 2025	Until further notice
Invoice Amendment Fee at Destination	IAD		All	NZD	150	per invoice		L074	October 1, 2023	Until further notice
Port Improvement Charge at Destination	PID		All	NZD	50	per TEU	Import from Port of Auckland	L096	April 3, 2025: non FMC lanes May 3, 2025: FMC related lanes	Until further notice
			All	NZD	40	per TEU	Import to Lyttelton Port	L096	January 1, 2021: non FMC lanes January 7, 2021: FMC lanes effective from vessels departing Origin	Until further notice
			All	NZD	52.50	per TEU	Import to Port of Napier	L096	January 1, 2022	Until further notice
Reefer Monitoring at Destination	RMD		Reefer	NZD	100 + GST	per container per day	Reefer temperature discrepancies / Reefer Power monitoring at Terminal	L023	October 1, 2025	Until further notice
Storage	STD		All	NZD	80 + GST	per 20' per day	Storage at terminal	L1111	September 1, 2024	Until further notice
					160 + GST	per 40' per day				
Vessel Adjustment Charge	VAC		All	NZD	135 + GST	per container per move	Yard moves / Container rehandle fee	RURE-002	October 1, 2025	Until further notice

Payment Terms:

Sea freight & associated charges and all origin local charges must be prepaid for Reefer imports, Personal Effects & Household Goods. Elsewhere payment is acceptable if collecting office approval is gained.