

ODeX offers additional import enhancements for US customers

We are pleased to provide you with an update on the enhancements made to our import tools in collaboration with ODeX. Your feedback has been instrumental in guiding our efforts to ensure a seamless and efficient import experience for you.

We understand the importance of managing all your import needs through a single, user-friendly platform that is fast, efficient, and offers complete visibility of shipments around the clock. To further enhance your experience with the existing features, we are introducing the following improvements:

Enhanced security through PayCargo: Enjoy the convenience and security of online payments for seamless financial transactions.

Easy Delegation of Shipments: Simplify your shipments with blanket delegation instructions for user-specified time frames. Additionally, your agents can initiate delegation requests for your review and approval as well, providing solutions to comply with **FMC requirements**.

Best of all, these enhancements come at no extra cost to you!

If you haven't had the opportunity to explore the impressive features that ODeX offers, please use the following temporary password to activate your account automatically:

- **User ID:** Your Email Id
- **Temporary Password:** ODeX@2024

We are committed to continually improving our services based on your feedback.

To learn more about these features, please visit the HELP section on the ODeX [website](#). For any other assistance or inquiries, please contact the ODeX team at us.support@odexglobal.com

Regards,

Hapag-Lloyd (America) LLC