

Charge Type Description	Charge Code	Service or Remarks	Currency	Fee	Unit	Tariff Entry: RULO (L)	Effective Date	Expiry Date
Mis/Non-declaration Fee	ADO	Misdeclaration of cargo and/ or misuse of contract after a booking is confirmed Applicable to all Asian countries* except China	USD	1,250	per container	L033	July 1, 2021	Until further notice
Booking Cancellation Fee (Quick Quotes) Applicable for Australia, New Zealand, Korea, Taiwan and Vietnam	BCF	Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment. Applicable to <b>Quick Quotes (QQ) bookings only</b>	USD	40	per container	L012	December 15, 2020: non FMC lanes January 15, 2021: FMC lanes & Taiwan	Until further notice
Booking Cancellation Fee (Quick Quotes) Applicable for Japan	BCF	Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment. Applicable to <b>Quick Quotes (QQ) bookings only</b>	USD	40	per container	L012	January 1, 2021 : Asia to North Europe, South Europe and North America (PNW only) January 1, 2022: Other trade lanes	Until further notice
Booking Cancellation Fee (Quick Quotes) Applicable for Cambodia, Indonesia, Malaysia, Myanmar, Philippines, Singapore and Thailand	BCF	Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment. Applicable to <b>Quick Quotes (QQ) bookings only</b>	USD	100	per teu	L012	October 1, 2021	Until further notice
Booking Cancellation Fee (Quick Quotes Spot) Exclude Mainland China	BCF	Applicable to <b>Quick Quotes Spot (QQS) bookings only</b> Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>more than 10 days prior the intended vessel ETD</b>	USD	1,000	per container	L012	May 5, 2022	Until further notice
Booking Cancellation Fee (Quick Quotes Spot) Exclude Mainland China	BCF	Applicable to <b>Quick Quotes Spot (QQS) bookings only</b> Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>within 10 days prior the intended vessel ETD</b>	USD	1,200	per container	L012	May 5, 2022	Until further notice
Change of Destination	COD	Also subject to other applicable cost (not applicable for exports from China)	USD	400	per B/L	L019	December 1, 2020	Until further notice
Mis-declaration of Hazardous cargo	FIO	Customer to provide UN/IMCO class and cargo details to carrier at time of booking is identical to the declaration provide to respective authorities at time of export declaration	USD	15,000	per container	L033	November 15, 2020	Until further notice
Mis/Non-declaration Fee	FIO	Misdeclaration of cargo and/ or misuse of contract after a booking is confirmed Applicable to China	USD	1,250	per container	L033	July 1, 2021	Until further notice
Cancellation Charge (Non Quick Quotes)	FIO	Applicable to Non Quick Quotes bookings from North and South China only Bookings cancelled <b>5 days or less</b> before the intended vessel ETD destined to <b>Intra Asia</b> due to customers related issues Bookings cancelled <b>7 days or less</b> before the intended vessel ETD destined to <b>ALL OTHER TRADES</b> due to customers related issues	CNY	300	Per Teu	L033	July 1, 2021	Until further notice
Cancellation Charge (Quick Quotes)	FIO	Applicable to Quick Quotes bookings from North and South China only	USD	150	Per Teu	L033	July 1, 2021	Until further notice
Booking Cancellation Fee (Quick Quotes Spot) Applicable for Mainland China	FIO	Applicable to <b>Quick Quotes Spot (QQS) bookings from Mainland China Origins only</b> (*Mainland China excludes Hong Kong and Taiwan) Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>more than 10 days prior the intended vessel ETD</b>	USD	500	per container	L033	May 5, 2022	June 30, 2022
Booking Cancellation Fee (Quick Quotes Spot) Applicable for Mainland China	FIO	Applicable to <b>Quick Quotes Spot (QQS) bookings from Mainland China Origins only</b> (*Mainland China excludes Hong Kong and Taiwan) Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>within 10 days prior the intended vessel ETD</b>	USD	600	per container	L033	May 5, 2022	June 30, 2022
Booking Cancellation Fee (Quick Quotes Spot) Applicable for Mainland China	FIO	Applicable to <b>Quick Quotes Spot (QQS) bookings from Mainland China Origins only</b> (*Mainland China excludes Hong Kong and Taiwan) Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>more than 10 days prior the intended vessel ETD</b>	USD	1,000	per container	L033	July 1, 2022	Until further notice
Booking Cancellation Fee (Quick Quotes Spot) Applicable for Mainland China	FIO	Applicable to <b>Quick Quotes Spot (QQS) bookings from Mainland China Origins only</b> (*Mainland China excludes Hong Kong and Taiwan) Booking cancellation fee will be applicable to every container cancelled or no-show within a confirmed shipment <b>within 10 days prior the intended vessel ETD</b>	USD	1,200	per container	L033	July 1, 2022	Until further notice
Reefer Remote Monitoring For China	MPO	HL Live		CNY 300 or equivalent amount in USD	per container	RURE-002	December 1, 2021	Until further notice
Reefer Remote Monitoring For ASIA* (exclude China)	RRM	HL Live	USD	50	per container	RURE-002	January 1, 2022 December 1, 2021: Australia/ New Zealand	Until further notice
Reefer Remote Monitoring For ASIA* (exclude China)	RRM	HL Live Plus	USD	80	per container	RURE-002	January 1, 2022 December 1, 2021: Australia/ New Zealand	Until further notice
Verified Gross Mass Transmission Fee For ASIA*	VGM	Applicable when VGM data is submitted manually	USD	50	per container	L130	December 1, 2016	Until further notice
TAIWAN Late VGM Submission	VLS	If VGM is submitted after VGM closing but acceptable on a planned vessel	USD	50	per container	L130	January 1, 2017	Until further notice
Verified Gross Mass Amendment Fee	VVD	If a terminal or Hapag-Lloyd detects weight discrepancy or wrongly declared VGM during the transport	USD	200	per container	L130	December 1, 2016	Until further notice
TAIWAN VGM Amendment Fee	VVD	VGM amendment after VGM Cut-off	USD	50	per container	L130	January 1, 2017	Until further notice

\*Australia, New Zealand, Pacific Islands, Cambodia, Myanmar, Thailand, Vietnam, Indonesia, Singapore, Malaysia, Philippines, Brunei, Japan, South Korea, East Russia, Macau and Hong Kong.