

Overview of updated services due to COVID-19



Due to the current situation, we have reduced frequencies and selected network adjustments of some of our services or decided to discontinue them. However, it is our highest priority to provide you with best-possible services to get your cargo to its destination.

This is a comprehensive overview of the most important changes.

For detailed information regarding your specific departure, please check our **online schedule** and subscribe to our **CustomerNEWS**.

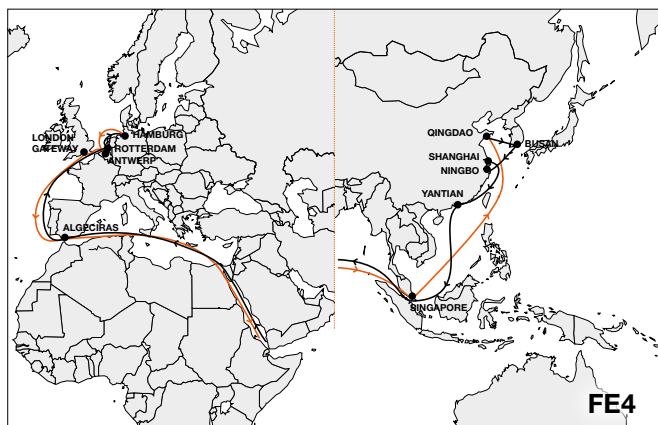


Far East

FE4 – Far East Loop 4 Service from/to Asia/Europe

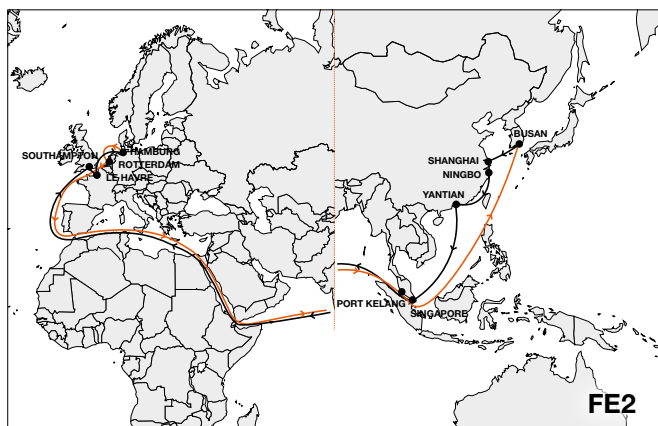
STATUS

Service will be discontinued from May until July (to be reviewed).

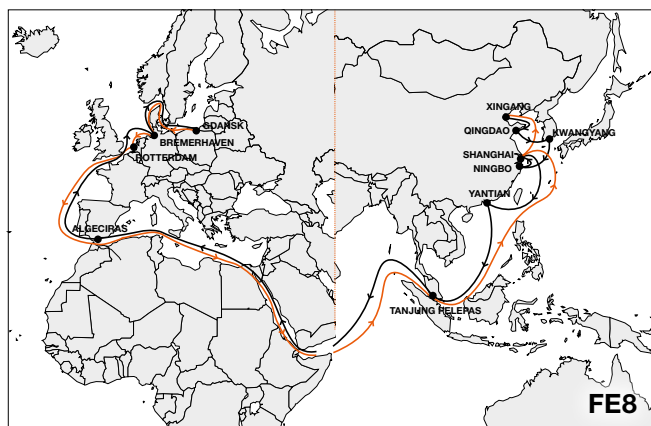


ALTERNATIVE

Most port calls of the FE4 will be covered directly by the FE2 Service for this period.



Customers may also use our FE8 service as an alternative gateway via Bremerhaven to Germany.

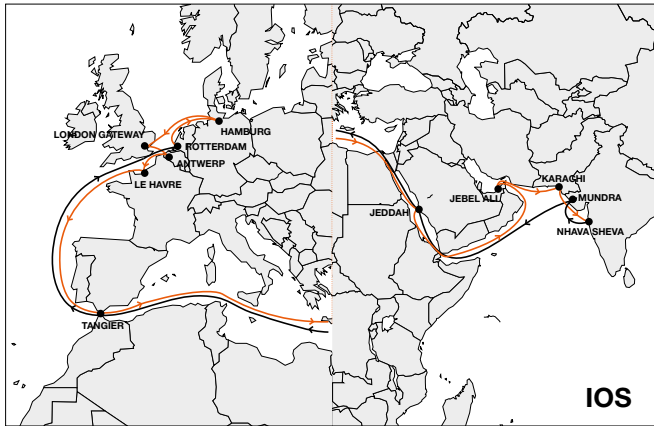


Middle East

IOS – Indian Ocean Service

STATUS

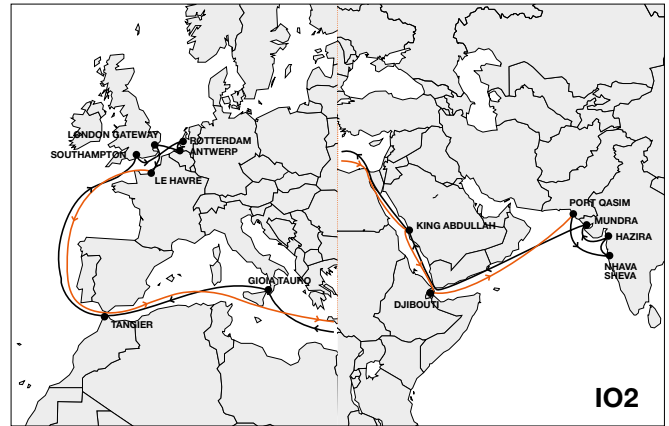
The service's frequency was changed to fortnightly in April (westbound) and May (eastbound).



IO2 – Indian Ocean Service 2

STATUS

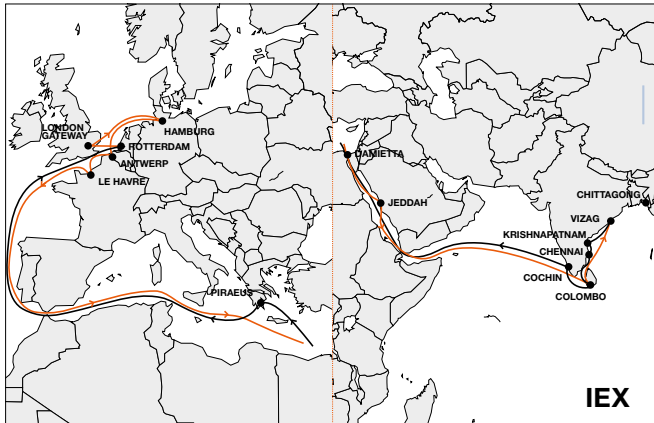
The service was discontinued in April and will remain so until June.



IEX – South East India – Europe Express Service

STATUS

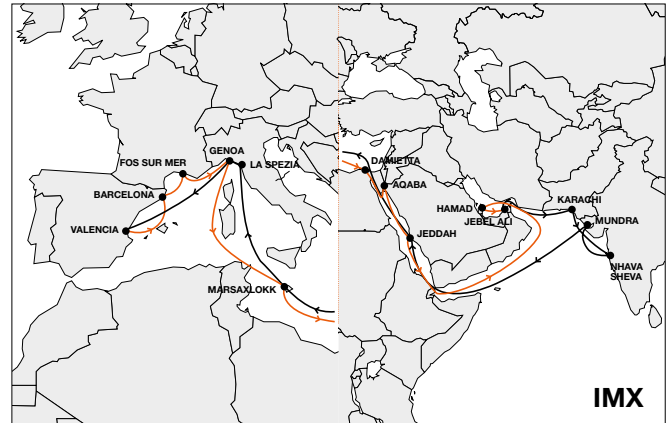
The service's frequency was changed to fortnightly in April and will remain so until June.



IMX – Indian Mediterranean Express Service

STATUS

The service's frequency was changed to fortnightly in April and will remain so until May.



ALTERNATIVES

Due to frequent changes please check out below CustomerNews for the respective services.

IOS

Eastbound

Westbound

IO2

Eastbound

Westbound

IEX

Eastbound

Westbound

IMX

Eastbound

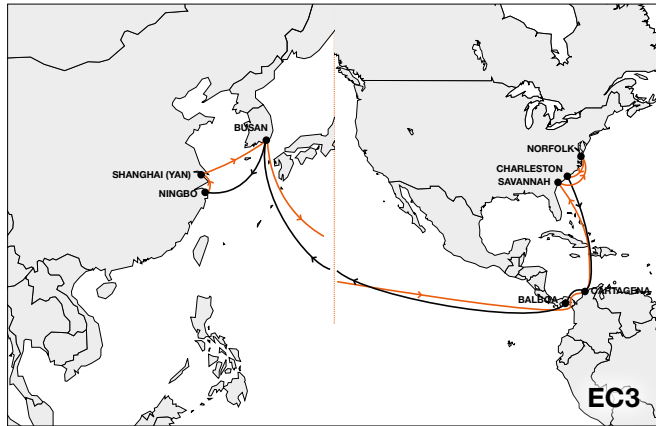
Westbound

Transpacific

EC3 – East Coast Loop 3

STATUS

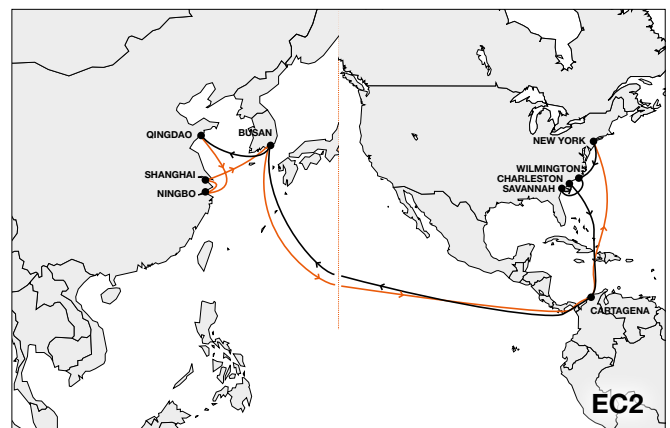
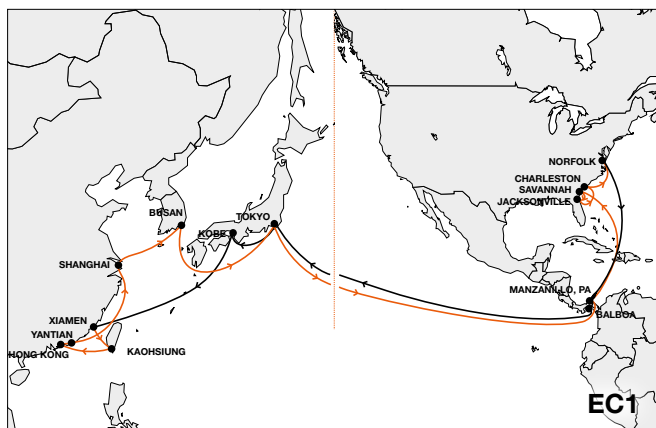
The service was discontinued in April and will remain so until end of June.



ALTERNATIVES

Cargo planned for EC3 service will be covered by a modified EC1 service and/or switched to EC2 service.

EC1 and EC2 will start in Week 14 ex Asia.



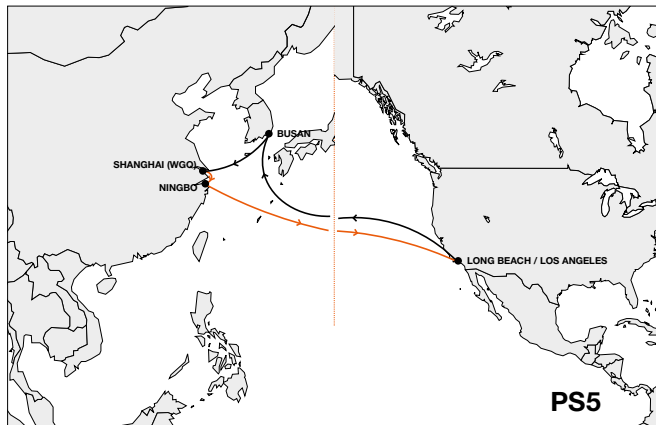
Rotation of EC1 has been changed to:

Xiamen – Kaohsiung – Hong Kong – Yantian – Shanghai (YAN) – Pusan – Tokyo – Manzanillo – Savannah – Jacksonville – Charleston – Norfolk – Manzanillo – Balboa – Tokyo – Kobe – Xiamen

PS5 – Pacific South Loop 5

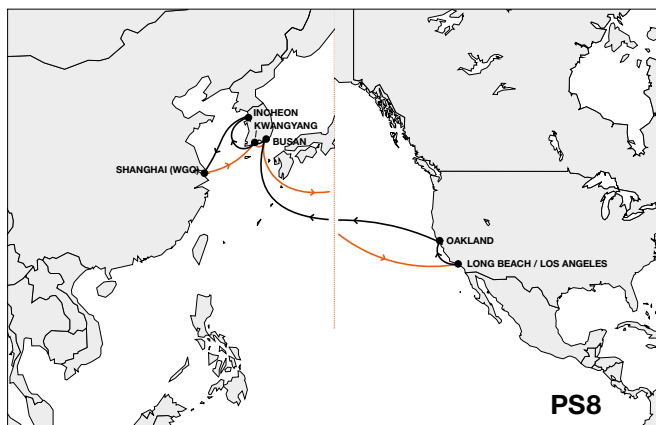
STATUS

The service was discontinued in April and will remain so until end of June.

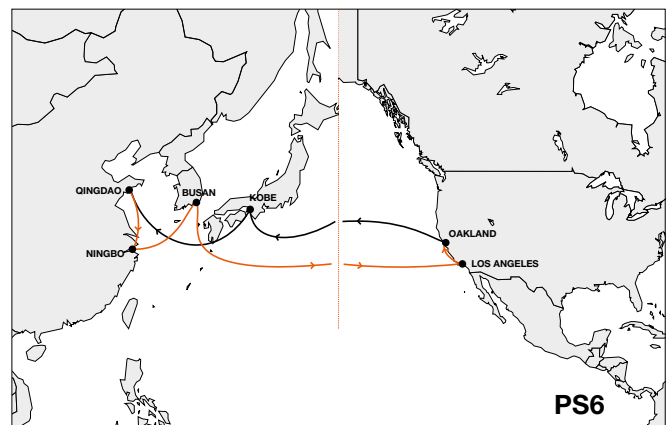


ALTERNATIVES

Cargo ex Shanghai and Pusan can be switched to PS8.



Cargo ex Ningbo can be switched to PS6.



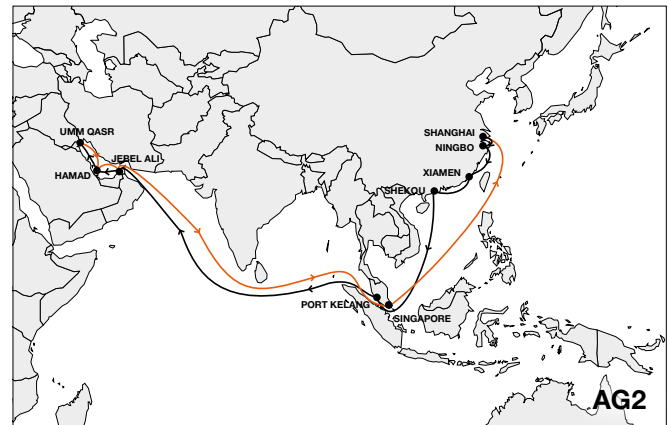
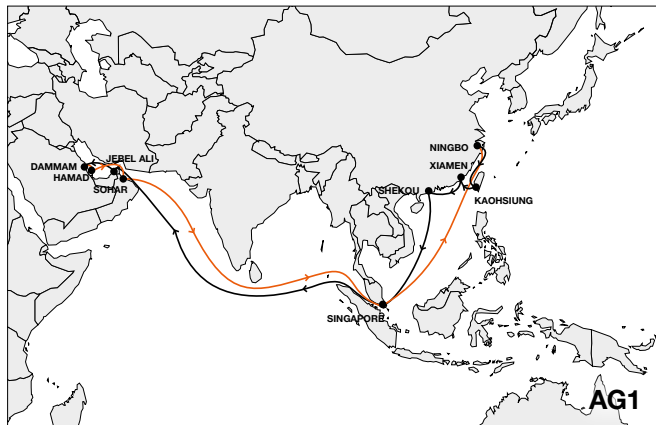
Both PS8 and PS6 will be operated as planned on a weekly basis.

IRT Asia – Intra-Regional Trade Asia

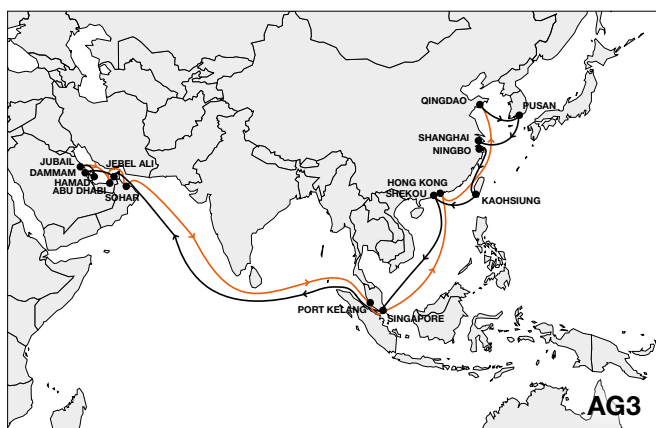
AG1 and AG3 combined into AG3 – Asia Gulf Express 3

STATUS

The AG1 and AG3 were discontinued and combined into a new AG3 in April and will remain so until June (to be reviewed).



New AG3:



Rotation:

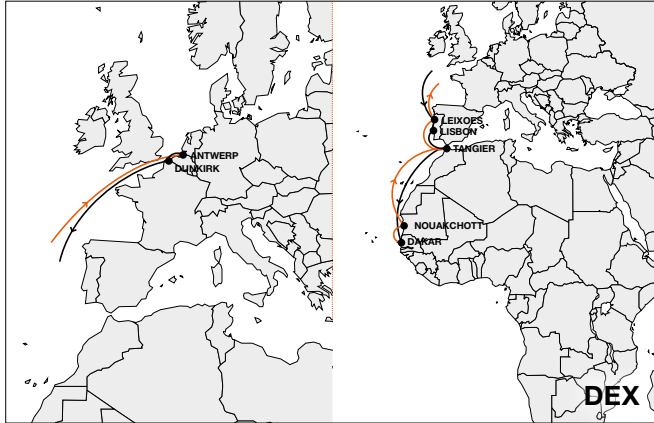
Qingdao – Pusan – Shanghai – Ningbo – Kaohsiung –
Shekou – Singapore – Jebel Ali – Dammam – Hamad –
Jubail – Abu Dhabi – Sohar – Port Kelang – Singapore –
Hong Kong – Qingdao

EMA - Europe - Mediterranean - Africa

DEX – Dakar Express

STATUS

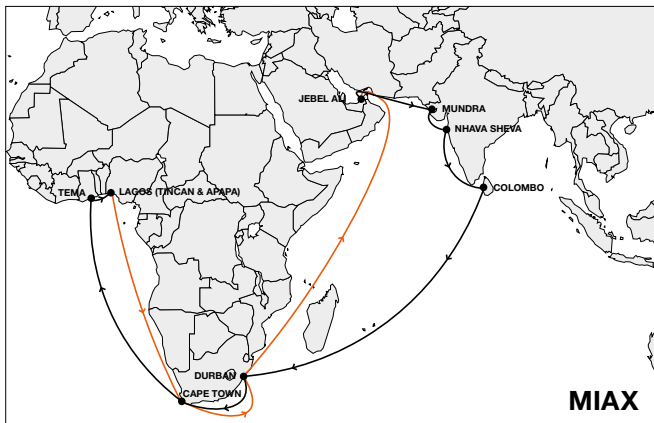
The service frequency will change to fortnightly as of June and remain so until further notice.



MIAX – Middle East-India-Africa Express Service

STATUS

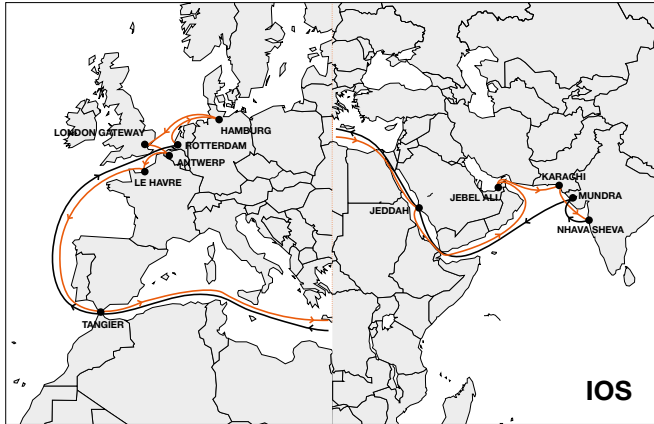
The Service frequency has changed to fortnightly and remain so until further notice.



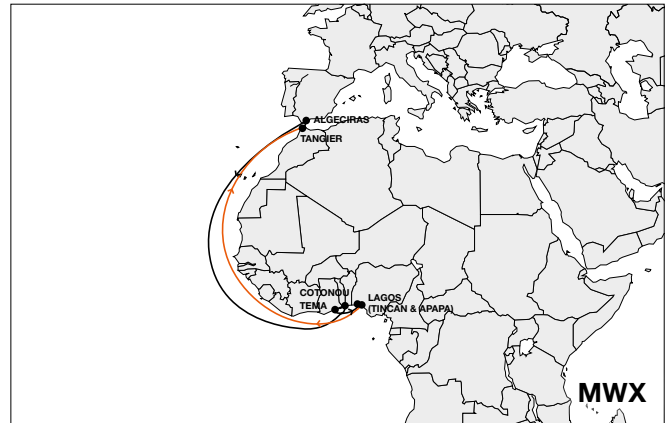
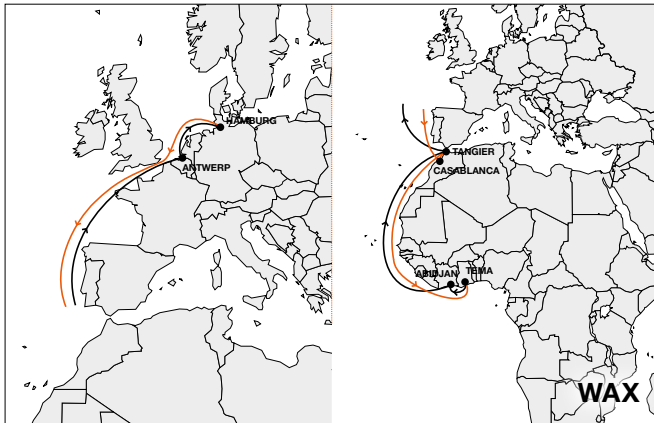
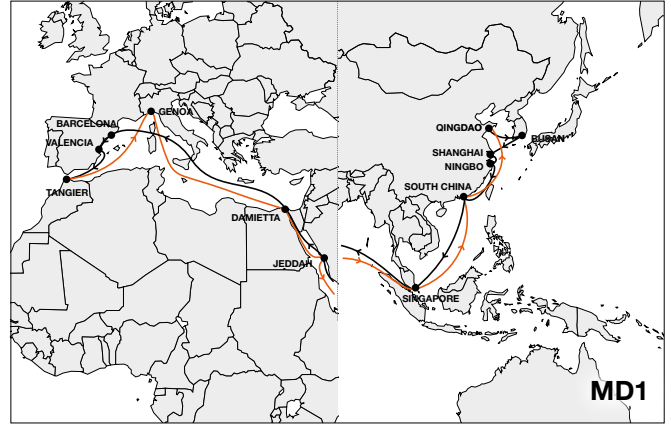
ALTERNATIVE ROUTES

The following are alternative routes for blank sailing weeks:

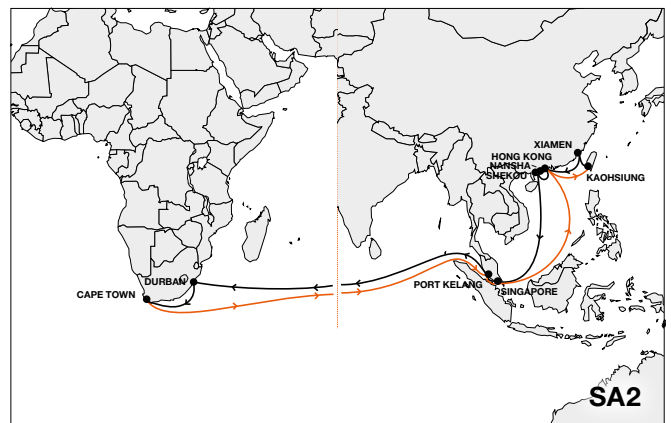
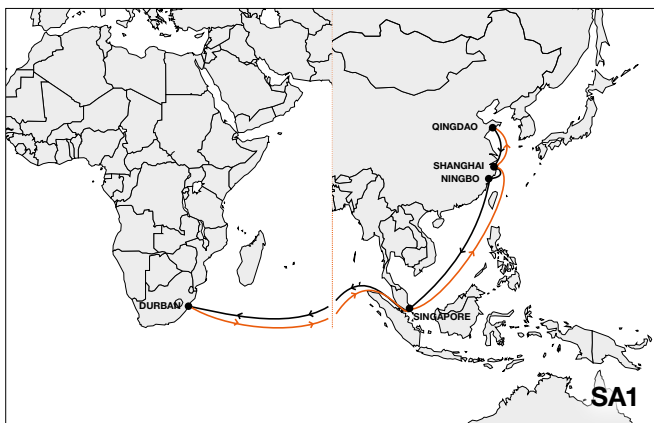
Middle East – West Africa (via Tangier) vs.:
IOS+WAX/MWX



Asia – West Africa (via Tangier) vs.:
MD1+WAX/MWX



Asia – South Africa vs.: SA1+SA2



GTE – Gothenburg Express Service

STATUS

The service was discontinued in March.



ALTERNATIVES

Gothenburg will be served via our SDX Service and other ports via our partner services as follows:

1. Hamburg - Copenhagen - Helsingborg - Hamburg
2. Hamburg - Fredericia - Aarhus - Helsingborg - Gothenburg - Hamburg
3. Hamburg - Oslo - Fredrikstad - Larvik - Hamburg