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Hapag-Lloyd opens new Quality Service Center in Mauritius

Today Hapag-Lloyd opens a new Quality Service Center (QSC) in Mauritius. The QSC will explicitly serve Africa, one of Hapag-Lloyd's fastest growing markets.

Quality Service Centers are an important cornerstone of Hapag-Lloyd's Strategy 2023. They gather selected functions from different Areas under one roof, enabling synergies and delivering on the Quality Promises towards the customers. Hapag-Lloyd has already established several QSCs around the world - in Atlanta (USA), Suzhou (China), Kuala Lumpur (Malaysia), Mumbai (India), Bogota (Colombia), Viña del Mar (Chile) and Santos (Brazil).

"Mauritius was chosen because the island provides a modern infrastructure, a skilled workforce as well as a unique mix of spoken languages, especially English and French. This will enable us to serve our customers in their native languages", said Dheeraj Bhatia, Senior Managing Director Region Middle East.

The QSC in Mauritius will begin its operations as of today with around 100 employees. Within the next two years it is expected to double the number of employees and provide great opportunities for graduates or experienced professionals.

Press Release



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About Hapag-Lloyd

With a fleet of 237 modern container ships and a total transport capacity of 1.7 million TEU, Hapag-Lloyd is one of the world's leading liner shipping companies. The Company has around 12,800 employees and 399 offices in 128 countries. Hapag-Lloyd has a container capacity of approximately 2.6 million TEU – including one of the largest and most modern fleets of reefer containers. A total of 118 liner services worldwide ensure fast and reliable connections between more than 600 ports on all the continents. Hapag-Lloyd is one of the leading operators in the Transatlantic, Middle East, Latin America and Intra-America trades.

Disclaimer

This press release contains forward-looking statements that involve a number of risks and uncertainties. Such statements are based on a number of assumptions, estimates, projections or plans that are inherently subject to significant risks, uncertainties and contingencies. Actual results can differ materially from those anticipated in the Company's forward-looking statements.

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