

Here's a date to remember. If you're booking from China, all booking amendments will be managed online from December 1, 2022.

October 31, 2022

Dear Customer,

If you are placing bookings from China, here's an update that we are excited to share with you. We have transitioned to an all-digital booking amendment process, and with this step, all email and phone requests will be discontinued.

This means that your booking amendments will be processed faster, and you will be able to manage them through our online tool available [here](#).

Please keep in mind that once you place your request, you will not have to send emails or make follow-up calls.

If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation. We will still accept booking amendment requested via other e-Channels like INTTRA/EDI/Web.

Best regards,
Hapag-Lloyd AG