

January, 31 2024

**Mainland China and China Hong Kong – Provision of letter of indemnity (LOI) for telex release, release at destination & elsewhere print of bill of lading - 电放、目放（目的港放单）、第三地放单保函收取调整**

To provide our valued customers with a simplified & customer-friendly process, the following change will be implemented with effective from 26th February 2024.

A scanned copy of letter of indemnity (LOI) & email delivery will be acceptable, this will apply to following ways of bill of lading release.

**Telex release  
Release at destination  
Elsewhere print**

尊敬的客户，

为提供更简化及便利的流程，我们将于2024年2月26日起，调整保函收取方式。以下三种放单形式，可以接受保函扫描件：

电放  
目放（目的港放单）  
异地放单

If you should have questions concerning the process, remember that you can reach out to Customer Service, who are looking forward to assisting you. As an alternative, please send a mail to [China@service.hlaq.com](mailto:China@service.hlaq.com)