

## Shipping from / to Hong Kong? Here's an update on the invoice and payment solution.

Dear Customer,

If you are shipping from / to Hong Kong, here's an update that we are excited to share with you. You will now enjoy faster and quicker invoice release and payment confirmation with the introduction of [ODeX](#).

To ensure a smooth transition, we're actively onboarding customers onto ODeX. Please be advised that ODeX portal is already live.

To register, simply visit [online.odexglobal.com](https://online.odexglobal.com)

With ODeX, you will have the following benefits:

- **Accessibility:** 24/7 invoice download through the ODeX platform.
- **Visibility:** Receive timely status updates on payment confirmations and enhancing transparency.
- **Seamless Payment Process:** Use the ODeX generated code for bank payment, bank transfer to get an immediate payment confirmation.
- **User-Friendly Interface:** Benefit from a user-friendly platform for easy navigation and seamless tracking of invoices and arrival notices directly on ODeX.

If you would like to register your interest, please don't hesitate to reach out to us at [hongkong@service.hlag.com](mailto:hongkong@service.hlag.com). We look forward to assisting you.