

Shipping from China Taiwan? Here's an update for Booking Cancellation Fee

Keeping your cargo planning in mind, please be informed of the following changed of our booking cancellation with effect from **March 1st, 2023**.

Booking Cancellation Fee Policy

- Effective date based on booking cancellation request date
- QQ Spot (QQS) Booking Cancellation fee rule remains unchanged.
- Quick Quote (QQ) Booking cancellation fee applicable to every container cancelled or no-show within a confirmed shipment at any time.
- Other booking rather than QQS and QQ, Booking Cancellation fee applicable to every container cancelled or no-show within a confirmed shipment for cancellation request after CY cut off
- Booking cancellation fee amount remains unchanged based on the product please refer to our tariff [Local Charges / Service Fees - Hapag-Lloyd](#)

If you should require additional information, please contact our customer service team at Taiwan@service.hlag.com who will guide you based on your individual situation.