

**Disclaimer:** While we assume that the information and content provided by us is true and correct, it may, nevertheless, contain errors or inaccuracies. Hapag-Lloyd does not assume any liability for the accuracy of the information and contents provided in the brochure, or for the consequences resulting from using the information and content provided in the brochure. Hapag-Lloyd does not guarantee or represent that said information and content is exhaustive. Claims as to the exhaustive nature of said information and content are excluded. The information and content is only provided for advertising purposes and is non-binding. No explicit or implied warranties or guarantees are made. All transportation is carried out exclusively under the conditions valid in accordance with the Bill of Lading or Sea Waybill.

© Hapag-Lloyd Corporate Communications 01/2017

# More safety for your cargo

## Company Headquarters

**Hapag-Lloyd AG** · Ballindamm 25 · 20095 Hamburg · Germany

## Regional Head Offices

### Europe:

**Hapag-Lloyd AG**

Ballindamm 25 · 20095 Hamburg · Germany  
Phone +49 40 3001-0

### North America:

**Hapag-Lloyd (America) LLC**

399 Hoes Lane · Piscataway, NJ 08854 · USA  
Phone +1 732 562-1800

### Latin America:

**Hapag-Lloyd Latin America**

Regional Division · Plaza Sotomayor 50 · Valparaiso · Chile  
Phone +56 32 220-3000

### Asia:

**Hapag-Lloyd Pte. Ltd.**

Regional Division · 200 Cantonment Road #08-03 · Southpoint Building · Singapore 089763  
Phone +65 6224-4792

[www.hapag-lloyd.com](http://www.hapag-lloyd.com)

 **Hapag-Lloyd**

# Hapag-Lloyd Remote Reefer Monitoring

Hapag-Lloyd's new Remote Reefer Monitoring system gives full transparency and additional high-level safety for your temperature sensitive or high-value cargo. The new tracking technology comes as a full service from Hapag-Lloyd with installation of the GPS device, monitoring and alert response by our reefer experts and engineers. This means no additional workload for the customer.

## Key benefits

### Key benefits

- 24/7 real-time monitoring
- Remote Reefer Monitoring in hub-locations and during inland transport
- Faster response time to irregularities
- Enhanced monitoring of Cold Treatment protocol
- Full service and support by Hapag-Lloyd experts

### How does it work

In addition to our proven vessel monitoring system we provide 24/7 monitoring in hub-locations and during inland transport.

The GPS unit is connected to the reefer control panel allowing for detailed monitoring of supply and return air.

All other important parameters like temperature, ventilation, Cold Treatment and other details are transmitted in real-time to our 24 hour response team.

Any deviation or alert will be handled by dedicated experts. If needed even set temperatures and other parameters can be amended during transport by the remote control system after consultation with the customer.

### Target commodities

- High value cargo (such as pharmaceuticals)
- Cold Treatment cargo
- Sensitive cargo (e.g. chilled meat)

