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More safety for your cargo
Hapag-Lloyd Remote Reefer Monitoring

Hapag-Lloyd’s new Remote Reefer Monitoring system gives full transparency and additional high-level safety for your temperature sensitive or high-value cargo. The new tracking technology comes as a full service from Hapag-Lloyd with installation of the GPS device, monitoring and alert response by our reefer experts and engineers. This means no additional workload for the customer.

How does it work

In addition to our proven vessel monitoring system we provide 24/7 monitoring in hub-locations and during inland transport. The GPS unit is connected to the reefer control panel allowing for detailed monitoring of supply and return air. All other important parameters like temperature, ventilation, Cold Treatment and other details are transmitted in real-time to our 24 hour response team. Any deviation or alert will be handled by dedicated experts. If needed even set temperatures and other parameters can be amended during transport by the remote control system after consultation with the customer.

Target commodities

- High value cargo (such as pharmaceuticals)
- Cold Treatment cargo
- Sensitive cargo (e.g. chilled meat)

Key benefits

- 24/7 real-time monitoring
- Remote Reefer Monitoring in hub-locations and during inland transport
- Faster response time to irregularities
- Enhanced monitoring of Cold Treatment protocol
- Full service and support by Hapag-Lloyd experts