

December 8, 2022

Shipping from China with Quick Quote Spot? Here are some updates for you

We wish to inform you that with immediate effective further notice, please find below adjusted items for Quick Quote Spot (QQS) shipments.

1) Split BL and Combined BL

Looking to split or combine your Bills of Lading on QQS shipments, we will now accept these amendment requests and waive the amendment fee until further notice.

2) QQS Weight deviation charge will be waived.

From December 1, 2022, Hapag Lloyd will suspend the weight deviation fee (FIO) applicable to the cargo with a weight deviation of more than 3 tons for the first booking confirmation (BC) according to the actual departure time (ATD) of the ship.

All other costs associated with the VGM submission will remain applicable to the relevant goods. Please ensure the correct weight and booking information when booking.

3) QQS minimum booking cancellation / compensation fee

Refer to our previous <u>update</u>, from November 24, 2022, the QQS minimum booking cancellation / compensation fee has been reduced to USD 100 until further notice.

The fees and compensation percentages per container remains unchanged on the following:

- 5% cancellation fee
- 10% no-show fee
- 5% compensation amount

The above-mentioned values will be based on the Quick Quotes Spot Sea freight amount plus the trade-related Marine Fuel Recovery (MFR) charges capped at a Maximum of USD1200.

Additionally, please find our recent released notices related to the Chinese new year arrangements via our local page <u>here</u>.

If you should require additional information, please reach out to our customer service team at <u>China@service.hlag.com</u>. Our Customer Service Team will provide further guidance.