

Implementation of 48-Hour Empty Container Pick-Up Requirement Across Asia

February 20, 2026

Dear customer,

To help us meet all key operational milestones, we would like to share an important reminder about picking up Hapag-Lloyd-owned empty containers. Empty containers must be collected at least 48 hours before the vessel's estimated time of arrival (ETA). Pick-ups occurring after this time may affect subsequent processes, such as completing load lists, and could result in operational constraints. In order to maintain reliable and efficient shipment handling, bookings that fall outside this timeframe will be reviewed more closely from now on, and late pick-ups may result in adjustments to the planned shipment.

All other cut-off times, including Shipping Instruction cut-off, VGM cut-off, and FCL cut-off, as well as terminal and depot gate opening policies, remain unchanged.

This requirement will apply to all Asia ports for vessels with an estimated time of arrival (ETA) on or after **01 March 2026**.

If you have any questions or would like to discuss this further, please feel free to contact [your Hapag-Lloyd representative](#). We are happy to support you.

Kind regards,
Hapag-Lloyd AG