

Ship Green Terms

Valid From: 2026-07-01



Any Merchant may opt to add [Ship Green service](#) to his offer or booking subject to these general terms and conditions (the Ship Green Terms) and the payment of a Ship Green Fee (BIO) per TEU as per [Hapag-Lloyd's standard tariff](#). Ship Green is provided by Hapag-Lloyd ("Carrier") to allocate certified alternative fuel to a shipment, thereby reducing the well-to-wake (WTW) CO₂e emissions associated with it.

If a Merchant selects the Ship Green service in his offer or booking, the Ship Green Terms will form an integral part of the contract of carriage once the booking is confirmed by the Carrier. The Carrier will then issue a quarterly Ship Green Declaration to the Merchant detailing the WTW CO₂e reduction allocated to the Merchant's shipments over the quarterly period.

The Ship Green service can also be requested by a Merchant for a specified larger amount of CO₂e reduction across multiple bookings under a separate frame contract.

Details regarding the Ship Green Fee (BIO) are available on Hapag-Lloyd's [website](https://www.hapag-lloyd.com/de/online-business/quotation/tariffs/local-charges-service-fees.html) (<https://www.hapag-lloyd.com/de/online-business/quotation/tariffs/local-charges-service-fees.html>).

Payment of the Ship Green Fee (BIO) must adhere to tariff payment terms unless expressly agreed otherwise.

Further conditions of service:

1. By purchasing Ship Green, the Merchant obtains Scope 3 emission reduction rights which the Carrier creates by using certified alternative fuel (e.g., biodiesel, biomethane or methanol) instead of conventional fossil fuel. Ship Green 25, 50 or 100 allocates respectively 25%, 50% or 100% of the shipment's WTW energy demand to certified alternative fuels. The resulting WTW CO₂e reduction is determined by the certified fuel assigned to the shipment and is stated on the Ship Green Declaration. The underlying emissions calculations per shipment are based on a standard routing model. Adjustments to routes resulting from changing geopolitical circumstances (e.g., rerouting via the Cape of Good Hope) are not considered.
2. Ship Green operates on the 'Book and Claim' chain of custody principle, which involves tracking the global fuel mix used by the Carrier's fleet of vessels, calculating the WTW CO₂e reduction achieved through the use of certified alternative fuels throughout the fleet of vessels, and allocating that reduction to the Merchant's shipments. The WTW CO₂e reduction generated by a given certified fuel quantity is allocated uniquely and in full to a specific shipment; the same reduction is not allocated to more than one shipment, customer, or claim. By participating, Merchants support the physical fuel switch in Hapag-Lloyd's fleet and contribute to the reduction of greenhouse gas emissions on a global scale. For the sake of clarity, it is not possible for a vessel to operate solely on alternative fuel, and the majority of the Merchant's cargo will still be shipped on vessels deploying fossil fuels.
3. Where the Merchant has satisfied all the conditions for Ship Green service and the Carrier fails to provide the Ship Green Declaration, the exclusive remedy available to the Merchant shall be limited to a refund and/or cancellation of the Ship Green Fee. In such event, the Carrier will either refund any Ship Green Fee already received or allow cancelation of the Ship Green Fee in a booking confirmation or invoice.
4. The Merchant may not cancel the Ship Green service once he has already received the booking confirmation issued by the Carrier.

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5. When Ship Green is purchased, the payment of the Ship Green Fee is to be made in the same currency as the freight, as further specified on the invoice. However, Merchant and Carrier may agree on a different currency. The Ship Green Fee is shown as a component on the freight invoice.
6. The Ship Green service is available for the ocean leg only. It does not cover any inland move including truck, rail, barge nor terminal operations.
7. The Merchant is eligible to receive a Ship Green Declaration every quarter. The values in this Ship Green Declaration issued by Hapag-Lloyd are calculated in accordance with the methodology documented in the Hapag-Lloyd Ship Green Process Report 2025. The implementation of the process described in the report is subject to a limited assurance engagement according to ISAE 3000 (Revised) by an independent auditing firm. The Ship Green Process Report is refreshed annually following each fiscal year, and methodology updates may be applied to Ship Green Declarations issued in the course of the year prior to the corresponding report's publication.
8. Since the Ship Green service forms an integral part of the contract of carriage the Hapag-Lloyd Bill of Lading or Sea Waybill terms and Conditions shall apply unless stated otherwise in the contract of carriage.