

Application rule revision : Booking Cancellation and Amendment

1st August, 2023

Dear Customers,

This is to inform that we revise our Application rule for Booking Cancellation and Amendment according to below mentioned list, which we implemented as from 1st August 2023 ;

Charge Type Description	Charge Code	Currency	Currency	Fee	Unit
Booking Cancellation Fee	BCF	Bookings cancelled or transferred 7 days or less before the intended vessel ETD destined to ALL the destination due to customers related issues within a confirmed shipment	JPY	5,000 (+VAT 10%)	per container
Booking Cancellation Fee (Quick Quotes)	BCF	Applicable to Quick Quotes (QQ) bookings only Bookings cancelled or transferred 7 days or less before the intended vessel ETD destined to ALL the destination due to customers related issues within a confirmed booking.	USD	40 (+VAT 10%)	per container

Notes)

1. This rule applies to all trades
2. Other Booking Cancellation, Amendment rules remain unchanged
Please refer to below link for more details ;

[Japan local charges service fees July2023.pdf \(hapag-lloyd.com\)](#)

Should you have any question, kindly contact your Hapag-Lloyd representative.

Hapag-Lloyd (Japan) KK
as agent of Hapag-Lloyd AG