

Customer Info

Australia – Manual Export Documentation Fees & Manual Document Amendment Fees

5th June, 2021

Dear Customer,

In our continuous efforts to further improve our service for you, Hapag-Lloyd has provided a wide range of e-Commerce solutions for your booking and shipping instruction processes. The majority of Hapag-Lloyd customers in Australia are already enjoying the benefits of our e-Commerce solutions

We would like to inform you that with effect from **July 1st, 2021**, Hapag Lloyd will implement the following charges for shipping instruction & amendments received non-electronically, as follows:

- **AUD 150: Manual Export Documentation fees (MTD)**
- **AUD 150 : Manual Export Documentation Amendment Fees (MAF) –**
Applicable for all amendments before and after cut off

These fees will be charged for shipping instructions & amendment submitted via Emails.

We strongly encourage you to visit our Hapag-Lloyd website for your shipping instructions submission & correction. You can find the service that can manage BL easily and accurately through the linked service below.

- <https://www.hapag-lloyd.com/en/landingpage/bl-draft-approval.html>

If you have any questions regarding to our digital solution, please do not hesitate to each out to us for more information. For further information, please contact your local Hapag-Lloyd office.

Kind regards,
Hapag-Lloyd AG