

April 1st, 2025

Dear Customers

Please note that with starting date **May 1st, 2025**, the invoicing of all additional services and accessories provided by **HAPAG-LLOYD AKTIENGESELLSCHAFT (HLAG)**, will be issued directly by HLAG, in its capacity as international carrier. Therefore, billing will no longer be issued by Hapag-Lloyd Ecuador (HLEC) as it currently is. The new billing will be issued under the legal requirements to which HLAG is subject in Germany.

The collection will continue to be carried out by Hapag-Lloyd Ecuador as an agent of HLAG. Bank accounts will continue to be the same as today under Hapag-Lloyd Ecuador SA name. HLEC as agent for HLAG, has the collection mandate in Ecuador.

Under the Agreement to Avoid Double Taxation (CDI) between Ecuador and Germany, the payments made for these invoices do not require any Income Tax withholding, since article 8 of the CDI is applicable.: *“Maritime Navigation and Air Transport: Profits from the operation of ships or aircraft in international traffic must be taxed only in the Contracting State where the effective management headquarters of the company is located.”*

Attach files with the necessary information for the creation of HLAG as a service provider.

Name: **HAPAG-LLOYD AKTIENGESELLSCHAFT**
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Tax Id: **2227/310/00010**
Address: **Ballindamm 25, 20095, Hamburg, Germany**
Phone: **+49 40 3001-0**

We thank you in advance for your understanding and we are at your disposal for any questions.

Kind Regards

Hapag Lloyd Ecuador - Hapag Lloyd Aktiengesellschaft