

CustomerInfo

Australia – COVID-19 arrangement & courier and postage information

Hapag-Lloyd

16th March, 2021

Dear Customers

Due to the current Corona Virus (COVID-19) situation, we feel that it is our responsibility to protect our staff and you as our customers. For this reason, we will be adhering to Government regulations to have staff work from home.

Thus, we would like to kindly request that all shipping documents are only sent via Express Post effective from Monday 12, July 2021. Our offices are closed.

Please follow below instructions to send your documents - based location:

A) All documents from NSW, QLD, SA, WA, NT to be sent to below Sydney address

Address:

Hapag-Lloyd (Australia) Pty. Ltd.

GPO BOX 218

Sydney NSW 2001

B) All documents from VIC to be sent to below Melbourne address

Address:

Hapag-Lloyd (Australia) Pty. Ltd.

Level 15 500 Collins Street

Melbourne VIC 3000

Request if you can either use telex releases or post a day in advance as we have seen delays in Australian post receipts and we get the posts in GPS the day of arrival plus 1 -2 days.

Please Note:

We cannot proceed with delivery order release unless we have original in our hands.

Thank you for your understanding and assistance.

Chairman of the Supervisory Board: Michael Behrendt
Executive Board: Rolf Habben Jansen (CEO), Nicolás Burr, Anthony J. Firmin, Joachim Schlotfeldt
Registered Office: Hamburg, Company Register: Amtsgericht Hamburg HRB 97937

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