

■ Verified Gross Mass (VGM) – SOLAS Regulation

August 12, 2016

Dear Customer,

With effective date July 1, 2016, the new SOLAS regulation regarding the container's Verified Gross Mass (VGM) came into force.

We would like to thank you for your support, patience and efforts for the successful implementation. Together, we have handled the first weeks of Verified Gross Mass with an extremely high compliance rate and timely transmissions which results in safer transports.

We appreciate the positive reviews and feedback to our tools, such as our submission tool **webVGM**, the smart **VGM Excel** submission and the tare weight email solution **GetInfo**. We continue to improve and simplify them to provide easy solutions. Monitoring of your VGM submissions and missing VGMS is possible via our **webVGM**. More detailed information is available in our [Customer User Guide](#) (PDF).

Please bear in mind that **the VGM message is a declaration**, including the cargo, the securing and dunnage material and the container's tare weight; verified according to the state regulation. To ensure the data quality required:

- Declare an **accurate weight** including the tare weight; Hapag-Lloyd will not add the tare weight.
- Make sure that the **verification signature** includes the name of responsible person. For the sake of clarity abbreviations, numbers or signs should not be used.
- Submit your VGM **on time**. We recommend sending us your VGM as soon as your container is packed and sealed.

For further information please contact your local Hapag-Lloyd office or find below resources:

- [VGM FAQs](#)
- [General Information](#)
- [VGM Info-Graphic](#) (PDF)
- [Log in for VGM submission](#)
- [Customer User Guide](#) (PDF)

Kind Regards,

Hapag-Lloyd AG