

CustomerInfo

Oceania (Australia & New Zealand) – 24 hours manifest filing

Hapag-Lloyd

November 4, 2021

Dear Customer,

Please note following countries require mandatory electronic transmission of complete cargo manifest by all Ocean carriers or NVOCCs to respective customs at least 24 hours prior to loading of container on the vessel.

List of countries:

1. USA
2. Canada
3. European countries
4. Japan
5. China
6. Turkey

This measure has been taken to identify cargo of high risk before they reach the destination.

In order to assist, Hapag Lloyd will continue to send two reminders to the customers email address registered to receive Draft BL copies.

Please note we will not be sending additional reminders or making follow up phone calls to customers who have not sent their accurate shipping instructions, prior to the documentation cut off.

If accurate & complete shipping instructions are not received before cut of it could result in cargo being put on HOLD or having to be re-planned on next available vessel based on operational feasibility. This results in additional handling, storage and shifting cost at port which will be billed to the shipper.

For more details on AMS fillings:

<https://www.hapag-lloyd.com/en/online-business/olb-user-guide/documents/shipping-instructionform.html>

AMS Customs Requirements and Checklist

1. Shipper's and consignee's complete names and addresses.
2. A precise description of cargo, including weight and piece count.
3. Port where the cargo is loaded.
4. Container Numbers/seal numbers for all seals affixed to containers
5. Vessel name, number, country of documentation, Standard Carrier Alpha Code (SCAC), and voyage number.
6. Internationally recognized hazardous material code (not just the commercial name) + IMO class and UN number as well as emergency contact telephone number if applicable.

Self-filers must also ensure that their House Bills are lodged accurately so that we have a match in our system by documentation cut off, to enable cargo to load.

We are committed in our journey to delivering reliability on our promises; with your support, we can achieve these goals together.

Thank you for your understanding and assistance.

Kind regards,

Hapag-Lloyd (Australia) Pty Ltd
As agent of Hapag-Lloyd AG