



December 2, 2021

Dear Customer.

For Hapag Lloyd our main objective is to provide you with a good service, for this reason we kindly request you to use our Digital Tools for Booking request and Shipping Instructions.

On this regard, please find here below the links for using this e tools in our web page:

[Web Booking](#)

[Shipping Instructions eaSI](#)

In case you support to go through this process, it would be our pleasure to schedule a virtual meeting with our Digital Coordinator, you may ask for it through [mexico@service.hlag.com](mailto:mexico@service.hlag.com).

In line with the above for your guidance as from December 15<sup>th</sup> we cannot longer accept any manually Booking or Shipping Instruction request that is not handled via this e tools.

Your business is extremely important for us.

Sincerely,  
Hapag-Lloyd México