

CustomerInfo

India - New contact information

November , 2018

Dear Customer,

India continues to remain one of Hapag-Lloyd's most important markets and it is our constant endeavour to provide you with a high quality of service.

To this end and to further improve communication with local Hapag-Lloyd offices in India, we would like to provide you with our updated contact details as outlined below. Effective December 3, 2018 we kindly request you to use the below coordinates to get in touch with us.

For Booking enquiries on Booking Confirmations / Booking Amendments / Equipment Release / VGM Submissions, etc.

Area	Contact Number		Email Address
West India	1800 200 1258		INWESTBKG@HLAG.COM
North India	1800 200 1258		INNORBKG@HLAG.COM
South and East India	1800 200 1258		INSOUBKG@HLAG.COM

For Hazardous Bookings

Contact Number	1800 200 1258	Email Address	INHAZBKG@HLAG.COM
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For Export Documentation enquiries on Shipping Instructions / BL Amendments / Export Invoicing, etc.

Area	Contact Number		Email Address
West India	1800 200 1258		INWESTDOC@HLAG.COM
North India	1800 200 1258		INNORDOC@HLAG.COM
South and East India	1800 200 1258		INSOUDOC@HLAG.COM

For Import enquiries on Import Manifest / Arrival Notification / Delivery Order / Container Return / Import Invoicing, etc.

Contact Number		Email Address	
1800 200 1258		RMEMINIMPORTS@hlag.com	

For Invoice Disputes

Contact Number		Email Address	
1800 200 1148		INDISPUTE@HLAG.COM	

For further information, please contact your local Customer Service representative.

Hapag-Lloyd India Pvt. Ltd.
As agent of Hapag-Lloyd AG