

CustomerInfo

Ecuador – Hapag-Lloyd Ecuador S.A.

January 23, 2019

Dear Customer,

We would like to communicate that as of **December 20, 2018** Hapag-Lloyd opened a standalone office in Guayaquil, Ecuador.

Former agent Transoceanica is no longer handling operations on behalf of Hapag-Lloyd AG.

Below you can find our contact details of our new office:

Hapag-Lloyd Ecuador S.A.

Address: Malecon 1401 e Illinworth 6th Floor, Guayaquil, Ecuador

Phone: +593 4 3811540

Local contacts:

Office Manager	John Ospina	john.ospina@hlag.com
Sales	Edison Mora	edison.mora@hlag.com
Customer Service	Geraldine Paredes	geraldine.paredes@hlag.com
Operations	Jorge Gil	jorge.gil@hlag.com
Business Administration	Cesar Salazar	cesar.salazar@hlag.com

For further information, please contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd AG