

CustomerInfo

Japan – Implementation of Manual Booking Fee (MBF)

October 10, 2018

Dear Customer,

We would like to inform you that effective **December 1, 2018** Hapag-Lloyd Japan will implement a Manual Booking Fee (MBF) for manual booking(s) as follows:

Applicable Trade : All Destinations export from Japan
Effective date : Manual Bookings made December 1, 2018 onwards

Charge Description	Charge Code	Charge Amount (Currency: JPY)	Application
Manual Booking Fee	MBF	JPY 3,000 (+VAT)	per Booking

Manual Booking(s) are booking(s) made by Telephone, E-mail (and/or excel sheet), Fax etc, not via e-channels.

For the complete overview of all applicable Local Charges and Service Fees in Japan, please visit our website under following link: [Local Charges / Service Fees - Hapag-Lloyd](#)

For further information, please contact your local Hapag-Lloyd office.

Kind regards,

Hapag-Lloyd (Japan) K.K.
As agent of Hapag-Lloyd AG