

■ Thailand – Communication with Documentation Center

May 10, 2013

Dear Customer,

In order to improve the handling and turnaround of Shipping Instructions (SI), we please ask that the following e-mail addresses are used when communicating with our documentation team:

- For Shipping Instruction, Draft B/L Correction, Draft BL Approval, Attach Sheet, House B/L and any other Supplementary Document for B/L completeness.

Please send to e-mail: DOC.TH@CSD.HLAG.COM

- For any queries, requests for drafts, invoices etc.:

Please send to e-mail: ATHDOCQRY@HLAG.COM

Documents or requests sent to the wrong e-mail can result in a delay in the handling of your Shipping Instruction or response to your e-mail.

For more information, please contact your local export documentation department (Tel.: 02-6854200 ext.2).

Kind regards,

Hapag-Lloyd (Thailand) Ltd.
as agent of Hapag-Lloyd AG