

■ UK – Verified Gross Mass (VGM) Information – SOLAS Regulation

June 1, 2016

Dear Customer,

We would like to update you regarding the new **SOLAS** regulation about the containers' verified gross mass (**VGM**) with effective date **July 1, 2016**.

To provide you with the latest news and most important facts about the new regulation, we have designed a new [VGM webpage](#). To make your VGM submission safe, easy and fast we are implementing the following IT solutions:

We will show our local VGM cut-off dates on:

- Booking Confirmation during May 2016
- [Web Schedule](#) as of June 2016

Our e-channels will be ready for receiving and processing the VGM early in June. This will allow you to submit the VGM for cargo in transit which is shipped before the go live:

- [Hapag-Lloyd Online Business](#) (VGM input for registered customers)
- Bilateral EDI (direct EDI connection between customer and Hapag-Lloyd)
- Portals (e.g. INTTRA, GT Nexus, CargoSmart, DAKOSY)

The container tare weight required for Method 2, which you can find on the containers door, can also be looked up in Hapag-Lloyd Online Business or can be requested on demand via our [getInfo](#) email solution:

- Email: send an email to getinfo@hlag.com with the subject: "C: HLXU1234567", get the container specifications in return like the tare weight, maximum gross weight and maximum payload
- Website: go on www.hapag-lloyd.com, insert the container number in the "Trace Container" section and be directed to the container specification

We also invite you to look into our [VGM Info-Graphic \(PDF\)](#) where we summarize the basics on how to obtain and submit the VGM to Hapag-Lloyd.

The majority of UK ports have now confirmed they will offer a weighing service. This service cannot be arranged by Hapag-Lloyd on your behalf and needs to be arranged directly with the port via the relevant port community system (CNS/MCP Destin8).

Information on how to register with CNS / MCP – Destin8, request weighing and be charged by the relevant port is contained within the below web links.

- [Southampton/London Gateway](#)
- [Liverpool/Greenock](#)
- [Tilbury/Grangemouth](#)
- [Felixstowe](#)

All of the above ports (except Liverpool) have confirmed that VGM needs to be received as early as possible and latest 24 hours ahead of expected vessel arrival. Any container where VGM has not been provided by this cut-off the port will apply the VGM obtained on arrival at the port and the associated charges for provision of VGM.

Liverpool have confirmed cut-off for submission of VGM is arrival of the container at the port. Any container where VGM has not been provided on arrival the port will apply the VGM obtained on arrival at the port and the associated charges for provision of VGM.

We would like to remind you that failure to either submit a VGM via the above detailed Hapag-Lloyd e-channels or make arrangements for the relevant port to submit on your behalf may result in short shipment of your container.

For further information please contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd AG