

# Area China – EIR Release Procedure for Hapag-Lloyd Main Line Ports



# EIR Release Process – Dalian (CNDAL)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Booking confirmation has the name of the nominated depot for empty pick up mentioned
- ❑ Customer goes to the nominated depot and exchanges the Booking Confirmation at the nominated depot who will issue the EIR and empty container

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Tianjin (CNTJN)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to the Customer
- ❑ Customer has to release the eEIR from the “鹏海运eir打单系统” platform using the link <http://eir.cmclink.com> and the Hapag-Lloyd Shipping order Number
- ❑ eEIR platform will release an electronic EIR with the nominated depot for empty release
- ❑ Customer will need to go to the nominated depot with the electronic EIR for empty pick up
- ❑ Note : Customer must first register with 鹏海运eir打单系统 and create a user account to be able to release the eEIR

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Qingdao (CNTAO)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Booking confirmation has the name of the nominated depot for empty pick up mentioned
- ❑ Customer provide the Booking Confirmation to local booking agent
- ❑ Local booking agent send the Booking Confirmation to local depots for release order issuance
- ❑ Once release order received, Customer goes to the nominated depot and pick up empties.

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Shanghai (CNSGH)

## Export

- ❑ Hapag – Lloyd Customer Service sends booking confirmation to Customer
- ❑ Customer approaches any of the below nominated companies for the release of eEIR
  - China Marine Shipping Agency Shanghai Company ([li-jun@sinoagent.com](mailto:li-jun@sinoagent.com))
  - China Ocean Shipping Agency Shanghai Co., Ltd ([wangyb@penavico.sh.cn](mailto:wangyb@penavico.sh.cn))
  - Shanghai Boxamer Internet Technology Co., Ltd ([ala.chen@yanxiangbao.com](mailto:ala.chen@yanxiangbao.com))
- ❑ Customer must provide the below details to the nominated CRC company
  - MTD (Bill of Lading) Number, Vessel/Voyage, container type and container volume
  - Trucking Company Code registered in SIPG platform
- ❑ Customer nominated eEIR release company will release the eEIR in Easipass and assign the trucking company provided by Customer on SIPG platform
- ❑ Customer receives EIR bar code / reference number from nominated eEIR release company to the eEIR that is available on SIPG Platform
- ❑ Customer nominated trucker scans the bar code on SIPG platform where the empty pick up depot information is available
- ❑ Customer presents the EIR bar code / reference number to depot to receive the empty.

# EIR Release Process – Shanghai (CNSGH)

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the eEIR (SIPG platform) along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Ningbo (CNNBO)

## Export

- ❑ Hapag – Lloyd Customer Service sends booking confirmation to Customer
- ❑ Customer approaches any of the below nominated companies for the release of eIR

Company Name	Contact information
宁波外代新华国际货运有限公司	<a href="mailto:zhuji@56cdoc.com">竺炬杰</a> / 0574-87269603 / <a href="mailto:zhuji@56cdoc.com">zhuji@56cdoc.com</a>
宁波中远海运新拓国际货运代理有限公司	<a href="mailto:zhuji@56cdoc.com">竺炬杰</a> / 0574-87269603 / <a href="mailto:zhuji@56cdoc.com">zhuji@56cdoc.com</a>
浙江简达物流股份有限公司	<a href="mailto:wub@jetgroup-nb.com">吴波</a> / 0574-55004060 / <a href="mailto:wub@jetgroup-nb.com">wub@jetgroup-nb.com</a>
宁波市一洲货运有限公司	<a href="mailto:wangna@e-conitl.com">王娜</a> / 0574-87641233 / <a href="mailto:wangna@e-conitl.com">wangna@e-conitl.com</a>
宁波泛洋国际货运代理有限公司	<a href="mailto:christina_chai@nbtos.net">柴延</a> / 0574-87267868 / <a href="mailto:christina_chai@nbtos.net">christina_chai@nbtos.net</a>
浙江中外运有限公司宁波明州分公司	<a href="mailto:wjy@siotrans-mingzhou.com">吴稼颖</a> / 0574-87190945 / <a href="mailto:wjy@siotrans-mingzhou.com">wjy@siotrans-mingzhou.com</a>
宁波外运国际集装箱货运有限公司	<a href="mailto:zhenglin@sinotrans.com">郑琳</a> / 0574-87295063 / <a href="mailto:zhenglin@sinotrans.com">zhenglin@sinotrans.com</a>
宁波申洋物流有限公司	<a href="mailto:ykj@sinaocean.com">殷开剑</a> / 0574-87750887 / <a href="mailto:ykj@sinaocean.com">ykj@sinaocean.com</a>
浙江兴港国际货运代理有限公司	<a href="mailto:wangy@xqfreight.com">王耀</a> / 0574-27705218 / <a href="mailto:wangy@xqfreight.com">wangy@xqfreight.com</a>
宁波外代新扬船务有限公司	<a href="mailto:zhuji@56cdoc.com">竺炬杰</a> / 0574-87269603 / <a href="mailto:zhuji@56cdoc.com">zhuji@56cdoc.com</a>
浙江中外运有限公司宁波甬通分公司	<a href="mailto:chenyaoli@sinotrans.com">陈尧力</a> / 0574-87173387 / <a href="mailto:chenyaoli@sinotrans.com">chenyaoli@sinotrans.com</a>
宁波港东南物流集团有限公司	<a href="mailto:fengrr@npsel.com">冯瑞瑞</a> / 0574-87096619 / <a href="mailto:fengrr@npsel.com">fengrr@npsel.com</a>
浙江中外运有限公司宁波泛海分公司	<a href="mailto:jiangyuanhui@sinotrans.com">江园辉</a> / 0574-87179585 / <a href="mailto:jiangyuanhui@sinotrans.com">jiangyuanhui@sinotrans.com</a>
浙江中外运有限公司宁波物流分公司	<a href="mailto:caojing@sinotrans.com">曹静</a> / 0574-87190893 / <a href="mailto:caojing@sinotrans.com">caojing@sinotrans.com</a>
宁波外运国际货运代理有限公司	<a href="mailto:licl@sinotrans.com">李彩婷</a> / 0574-87293411 / <a href="mailto:licl@sinotrans.com">licl@sinotrans.com</a>
浙江中外运有限公司宁波海运分公司	<a href="mailto:fujingjing@sinotrans.com">傅晶晶</a> / 0574-87307155 / <a href="mailto:fujingjing@sinotrans.com">fujingjing@sinotrans.com</a>

# EIR Release Process – Ningbo (CNNBO) ..... contd

## Export

- ❑ Customer must provide the below details to the nominated eEIR release company
  - MTD (Bill of Lading) Number,
  - Vessel / Voyage
  - Container type
  - Container volume
- ❑ Customer nominated eEIR release company will release the eEIR in Easipass
- ❑ Customer receives EIR bar code / reference number and pick up depot details from the customer nominated eEIR release company
- ❑ Customer presents the EIR bar code / reference number to depot to receive the empty.

# EIR Release Process – Ningbo (CNNBO)

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the eEIR (via YiGangTong) along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Xiamen (CNXAM)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Customer exchanges EIR with MTD number from nominated ship agent, ship agent will issue EIR with depot details
- ❑ Customer go to depot to pick up empty container.

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Yantian (CNYTN)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to the Customer
- ❑ Customer has to release the eEIR from the “鹏海运eir打单系统” platform using the link <http://eir.cmclink.com> and the Hapag-Lloyd Shipping order Number
- ❑ eEIR platform will release an electronic EIR with the nominated depot for empty release
- ❑ Customer will need to go to the nominated depot with the electronic EIR for empty pick up
- ❑ Note : Customer must first register with 鹏海运eir打单系统 and create a user account to be able to release the eEIR

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Shekou (CNSHK)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to the Customer
- ❑ Customer has to release the eEIR from the “鹏海运eir打单系统” platform using the link <http://eir.cmclink.com> and the Hapag-Lloyd Shipping order Number
- ❑ eEIR platform will release an electronic EIR with the nominated depot for empty release
- ❑ Customer will need to go to the nominated depot with the electronic EIR for empty pick up
- ❑ Note : Customer must first register with 鹏海运eir打单系统 and create a user account to be able to release the eEIR

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Nansha (CNNSA)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to the Customer
- ❑ Customer has to release the eEIR from the “鹏海运eir打单系统” platform using the link <http://eir.cmclink.com> and the Hapag-Lloyd Shipping order Number
- ❑ eEIR platform will release an electronic EIR with the nominated depot for empty release
- ❑ Customer will need to go to the nominated depot with the electronic EIR for empty pick up
- ❑ Note : Customer must first register with 鹏海运eir打单系统 and create a user account to be able to release the eEIR

## Import

- ❑ Customer approaches the nominated State Agent for exchange of the DO
- ❑ State Agent will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Hong Kong (HKHKG)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Booking confirmation has the name of the nominated depot for empty pick up mentioned
- ❑ HK ED confirm container status and send pre-advice to depot
- ❑ Customer goes to the nominated depot and picked up empty container

## Import

- ❑ Customer log in MTL ERO system for exchange of the DO with MTD No.
- ❑ ERO system will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Keelung (TWKEL)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Booking confirmation has the name of the nominated depot for empty pick up mentioned
- ❑ TW ED confirm container status and send pre-advice to depot
- ❑ Customer goes to the nominated depot and exchanges the Booking Confirmation at the nominated depot who will issue the EIR and empty container

## Import

- ❑ Customer approaches HLC local CSI counter for exchange of the DO
- ❑ HLC local CSI counter will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# EIR Release Process – Kaohsiung (TWKHH)

## Export

- ❑ Hapag-Lloyd Customer Service sends the Booking Confirmation to Customer
- ❑ Booking confirmation has the name of the nominated depot for empty pick up mentioned
- ❑ TW ED confirm container status and send pre-advice to depot
- ❑ Customer goes to the nominated depot and exchanges the Booking Confirmation at the nominated depot who will issue the EIR and empty container

## Import

- ❑ Customer approaches HLC local CSI counter for exchange of the DO
- ❑ HLC local CSI counter will issue the EIR along with the Delivery Order
- ❑ EIR will have the nominated depot to which the empty has to be returned to

# Hapag-Lloyd Depot Details

PORT	Name of Supplier/Contractor	Chinese name	Tel	Address
CNDAL	Dalian Singamas International Container Co., Ltd.	大连胜狮国际集装箱有限公司	86-411-87597246	大连市保税区大窑湾港区大连胜狮国际集装箱有限公司
CNDAL	Dalian Shengcheng International Logistics Co., Ltd.	大连盛程国际物流有限公司	0411-87510307	大连经济技术开发区临港工业区鑫坤B
CNDAL	Cosco shipping Logistics (DL) Co.,Ltd Warehousing&Distribution Branch	大连中远海运物流有限公司仓配分公司	0411-87519101	大连市经济技术开发区金淮路6号
CNFOC	PENAVICO FUZHOU WAREHOUSING AND TRADING CO.,LTD	福州保税区外代仓储贸易有限公司	13950418299	福州保税区8号小区7号地
CNLYG	Cosharbor Logistics (Lianyungang) Co., Ltd	连云港远港物流有限公司	13815651366	连云港市开发区神泉路港口中云物流园区, 远港物流
CNNBO	Greating Fortune (Ningbo) Logistics Co., Ltd.	宁波瓊钧物流有限公司	18918790312	北仑区白峰镇大涂塘村新码头方门2-1号
CNNBO	Ningbo Lu Yuan Logistics Co.,Ltd.	宁波陆远物流有限公司	13957866667	北仑区霞浦街道临港一路200号
CNNBO	Ningbo Xinghe Container Co., Ltd.	宁波兴合货柜有限公司	18958216700	北仑区珠江路287号
CNNBO	Ningbo BeiLun HaiFeng Container Co., Ltd	宁波海丰货柜有限公司	15888006801	宁波北仑渤海路628号
CNNBO	ZheJiang GangLianJie Logistics Technologies Co.,Ltd	浙江港联捷物流科技有限公司	13708986978	宁波市北仑区明州路301号宁波港大厦1603室
CNNHN	Wuhan Sinoport Logistics Co., Ltd.	武汉中港物流有限公司	027-59000922	武汉市新洲区阳逻平江路9号
CNNHN	Wuhan International Container Co.,Ltd (Phase 1)	武汉国际集装箱有限公司	027-59883334	浙江省湖州市德清县乾元镇明星村360号
CNNJI	Nanjing Port Longtan Conatiner Terminal Ltd.	南京港龙潭集装箱有限公司	025-58583923	南京市栖霞区龙潭街道龙潭物流园区1-2号
CNNTG	Nantong PG Container Terminal Co., Ltd.	南通通海港口集团有限公司集装箱分公司	0513-80183106	南通市经济开发区远海路1号
CNQIN	Qingdao Ganglianjie International Logistics Co., Ltd.	青岛港联捷国际物流有限公司	0532-82987035	青岛前湾港内纬五路 邮编: 266500
CNQIN	Qingdao Port Smart International Logistics Co., Ltd	青岛港捷丰国际物流有限公司	0532-80989752	青岛市黄岛区衡山路703号 邮编: 266500
CNQIN	Qingdao GLX Logistics Co.,Ltd.	青岛港联欣国际物流有限公司	0532-82987150	青岛市黄岛区奋进北路10号 邮编: 266500
CNSGH	Jiangsu Hufeng Container Logistics Co.,Ltd.	江苏沪丰集装箱物流有限公司	18936349156	江苏省盐城市大丰区中央大道1号
CNSGH	Anji-SIPG International Port Co., Ltd	安吉上港国际港务有限公司	0572-5701217	浙江省安吉县马家渡38号
CNSGH	SIPG Pinghu Dushan Port Co., Ltd	上港集团平湖独山港码头有限公司	0573-85863532	浙江省平湖市独山港镇引港路1号
CNSGH	Shanghai Yifa Cntr Services Co., Ltd	上海毅发集装箱服务有限公司	021-38750095	上海市浦东新区港华路128号
CNSGH	Shanghai Lichang Warehouse and Transportation Co.,Ltd.	上海立昌集装箱储运有限公司	021-50675079	上海市宝山区水产路1588号
CNSGH	SIPG & Sinotrans Container Depot Co., Ltd.	上海外运集装箱仓储服务有限公司	021-50191288-5088	上海市浦东新区港建路1号联合办公楼3楼
CNSGH	Shanghai Brilliant International Logistics Co., Ltd.	上海创元国际物流有限公司	021-68483633	上海市浦东新区华东路2250号
CNSGH	Shanghai PuJieTong Logistics Information Technology Co., Ltd	上海普捷通物流信息技术有限公司	021-20788368	上海市浦东新区同顺路655号
CNSGH	East Enterprise Development (Shanghai) Co.,Ltd	东森企业发展(上海)有限公司	021-58643000	上海市浦东新区港城路2222号

# Hapag-Lloyd Depot Details..... Contd

PORT	Name of Supplier/Contractor	Chinese name	Tel	Address
CNTAC	Suzhou Modern Terminal LTD - Taicang	苏州现代货箱码头有限公司	0512-53183502	江苏省太仓港港口开发区北环路1号
CNTAC	Taicang Port SP Zhenghe Container Terminal Co., Ltd.	太仓港上港正和集装箱码头有限公司	0512-33002234	江苏省太仓市太仓港港口开发区兴港路1号
CNTNJ	Tianjin Keyun International Logistics Group Co., Ltd.	天津克运国际物流集团有限公司	022-66270570	天津市塘沽区新港六号路7号
CNTNJ	CML (Tianjin) Logistics Co., Ltd.	中创物流 (天津) 有限公司	86-022-66276671	天津市滨海新区天津港保税区京门大道242号
CNTNJ	Tianjin xin hua xi logistics co.ltd	天津鑫华锡物流有限公司	022-25601738	天津港保税区国际物流中心跃进路4号
CNTNJ	Tianjin Zhaohua Zhongdian Logistics Co., Ltd.	天津朝华中电物流有限公司	86-22-58570975	天津港北疆港区吉运一道588号
CNXMN	XIAMEN CIMC HAITOU LOGISTICS CO., LTD.	厦门中集海投集装箱服务有限公司	15959350062	厦门市海沧区建港路111号, 中集海投
CNXMN	Xiamen Xiangyu Singamas Container Co.,Ltd.	厦门象屿胜狮货柜有限公司	15605929292	厦门市湖里区港兴二路56号, 象屿胜狮办公楼3楼
CNZHE	Zhenjiang Port Co.,Ltd Container Branch	国投镇江港有限公司集装箱分公司	0511-85317186	江苏省镇江市新区大港临江西路20号
CNZJG	Zhangjiagang Win Hanverky Container Terminal Co., Ltd	张家港永嘉集装箱码头有限公司	0512-58311316	张家港市金港镇江海北路15号
CNSHK	SHENZHEN EVER-UNION CONTAINER CO.	蛇口万永联	0755-26850992;26880610	深圳市南山区蛇口港湾大道三突堤(蛇口集装箱码头对面)
CNSHK	SHENZHEN SOUTHERN CIMC CONTAINER	南方中集蛇口堆场	0755-26885540	深圳市南山区妈湾大道27号, 月亮湾大道与妈湾大道交汇处
CNSHK	SHENZHEN GREATING FORTUNE	蛇口珉丰堆场	0755-86305907	深圳市南山区月亮湾大道临大道88号珉丰C场
CNYTN	SHENZHEN GREATING FORTUNE	盐田珉丰(文汇报场)	0755-22746591/33165056	深圳市盐田区洪安三街9号
CNYTN	SHENZHEN EVER-UNION CONTAINER	盐田金鸿基	0755-25217683	盐田区东海道鸿基仓
CNYTN	SHENZHEN YANTIAN PORT EVER-UNION	盐田通捷利五号堆场	0755-25292078	盐田区深盐路与2号路交汇处
CNYTN	SHENZHEN SOUTHERN CIMC CONTAINER	盐田中集堆场	0755-25283855/25559876	深圳市龙岗区横岗六约社区勤富路30-1号
CNHUA	GUANGZHOU TIANXIANG WAREHOUSING & TRANSPORTATION CO.LTD	广州天翔堆场	020-82222855、020-82222523	广州市黄埔区东晖路81号
CNHUA	GREATING FORTUNE (GUANGZHOU)	广州珉丰堆场	020-82228991	广州市黄埔区开发大道将军山二路
CNXMN	BRIGANTINE SERVICES (SHENZHEN)	厦门伯坚	592-6191012	柏坚路桥堆场: 厦门海沧保税区石甲路68号; 柏坚远海堆场: 厦门海沧区港北路与三都路交叉路口
CNXMN	XIAMEN SUN POWER CONTAINER	厦门新霸达	592-6893308	新霸达岛内堆场(国贸现代): 厦门市现代物流园区港兴二路5,57号
CNYTN	SHENZHEN GUANGTONG JIANYE CONTAINER	深圳广通堆场	0755-25274562	深圳市龙岗区南湾街道丹竹头社区松树坑水官南坑2好平房101
HKHKG	NEW KEEN STORAGE LTD - RTT DEPOT	香港新智	00852 24592921	香港屯门龙门路201号内河码头2号闸
HKHKG	MD INTERNATIONAL CONTAINER SERVICES	香港启阳	00852 59608629	香港屯门龙门路201号内河363号码头
CNNSA	GREATING FORTUNE AUTOMATIZATION	南沙珉丰	020-34660561	广州市南沙区龙穴岛新龙大桥东(珉丰堆场)
CNHUA	GUANGZHOU CIMC CONTAINER SERVICE	广州中集	020-32027601	广州市黄埔区开发大道将军山二路