

From November 1, 2023, our storage charges will have an enhanced calculation process - find out what's in it for you!

Dear Elisa,

If you are shipping from Italy, here's an update for your dry cargo exports. We are excited to share with you that we will be changing our export storage calculation to ensure that you get the most benefits when gating in your dry containers for export.

Here's the most relevant information for you: previously, we based our charges' calculation from the time that your container was gated into the terminal until the vessel's departure (ETD). Starting **November 1, 2023**, we will be changing the method to calculate the charges from the time when your container gates into the terminal until the vessel's expected arrival (ETA). The latter will be the time mentioned in the last booking confirmation you receive from us before your container is gated in.

With this change, the calculation refers to an earlier date than the departure, giving you an extra benefit on your export cargo planning. Should you have any questions or need further information, our customer service team at your location will be looking forward to assisting you with your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications
Team



Niklas Jan

from our Customer Communications
Team