



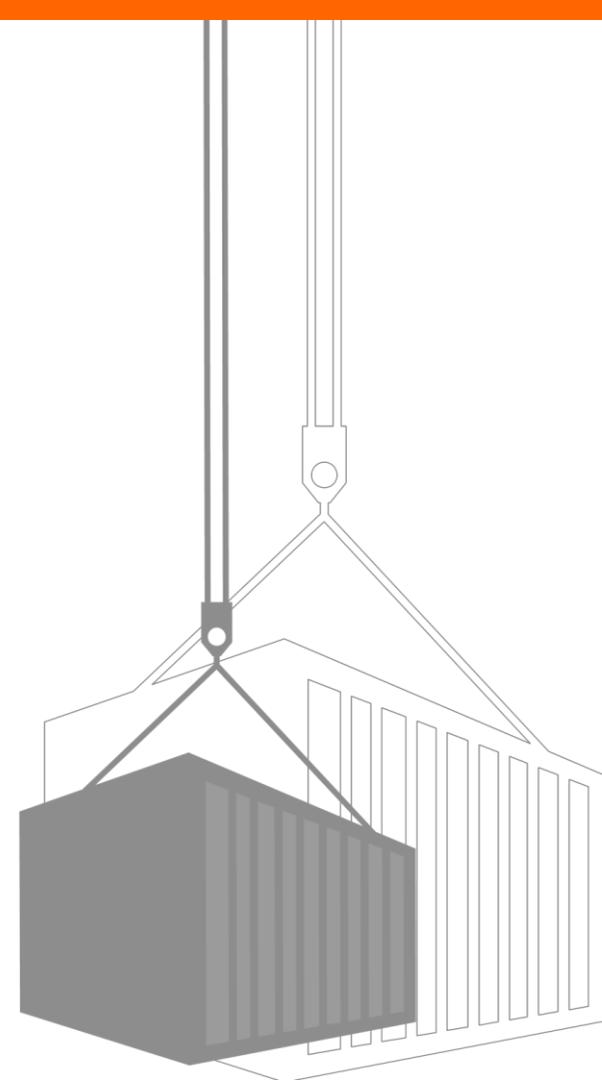
Navigator 2.0

Take Charge of
Your Shipments

Mobile version
user guide

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- Functionality overview
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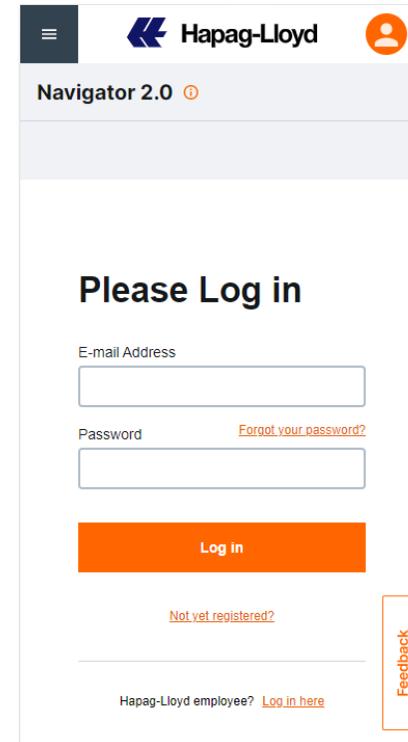
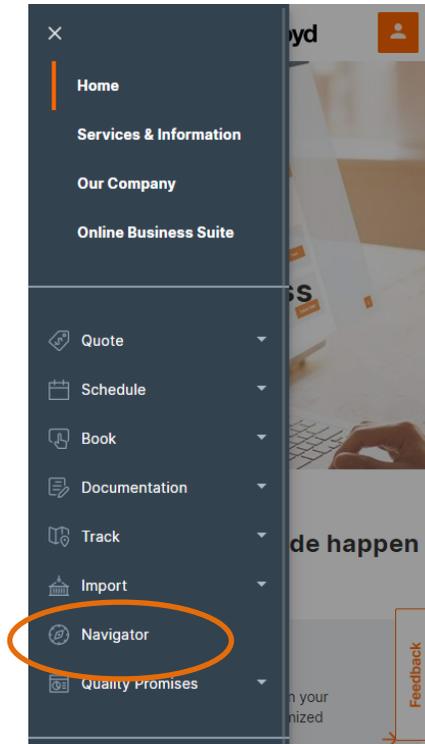
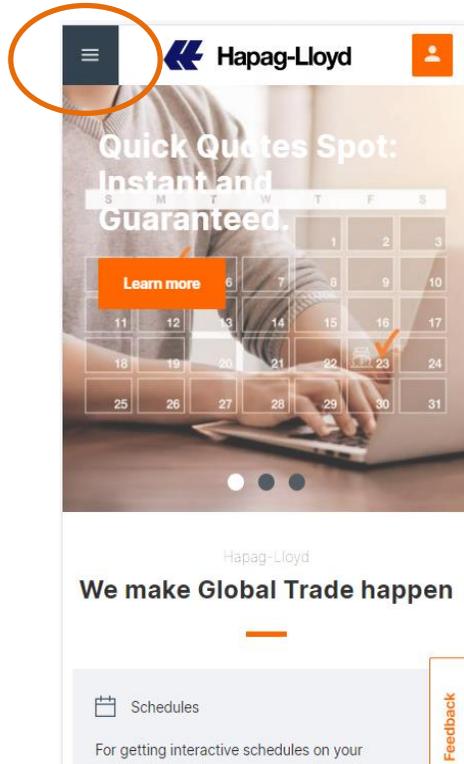


How to login to Navigator 2.0 in your mobile phone?

Follow the [link](https://www.hapag-loyd.com/en/home.html) → <https://www.hapag-loyd.com/en/home.html>

Display the menu at the top left and find Navigator option

Or follow the direct link → <https://solutions.hapag-loyd.com/navigator/#/>



Or try using our QR code



1

Functionality overview

1

Login icon: By clicking on this icon, you can logout or check your account details.

2

Search Shipments: Enter few characters to search for booking, BL, container or invoice number or start to end location, your reference, vessel and data range.

3

Download List of shipments: Download all the shipments under your search.

4

List of shipments: See all the shipments under your search.

5

View details of particular shipment: Click on shipment number to see the details of it.

3

5

4

To Do's Tab

Shipments **1** To Do's

To Do Type
All

Start Location
City or Location Code

End Location
City or Location Code

Vessel
e.g. KYOTO EXPRESS

Date Range
ETD : 2022/11/01 - 2022/11/28

Clear Apply

Feedback

1 To Do's: Find all the To Do's in one place

2 Search Shipments: Use the searching options as start or end location, vessel and data range.

3 To Do Type: Select a specific type of To Dos

4 List of shipments: See all the shipments under your search.

!Overdue Cut off is passed already
High Less than 3 days till cut off
Medium Less than 6 days till cut off
Low 6 or more days till cut off

To Do Type

All

To Do Type
All

SI

VGM

3

! Define SI 2022-11-03 17:00

Booking No. [REDACTED]

Main Vessel VALPARAISO EXPRESS

Start Location (DEKNS) KRONSHAGEN

End Location (USHOU) HOUSTON, TX

ETD 2022-11-02

ETA 2022-11-26

! Define SI 2022-11-03 17:00

Booking No. [REDACTED]

Main Vessel VALPARAISO EXPRESS

Start Location (DEAHR) AHRENSBURG

End Location (USHOU) HOUSTON, TX

ETD 2022-11-02

ETA 2022-11-26

4

Feedback

Overview

1 Document Status
Completed

2 2 transshipments

(CNTAO) Qingdao ETD: 2022-05-12

(CLIQQ) Iquique ETA: 2022-07-17

3 To Do: -

Feedback

Overview Containers and Cargo Document

4 Progress

(CNTAO) QINGDAO ETD: 2022-05-11

SEASPAN BRILLIANCE Transit Time: 2 Days

(KRPUS) BUSAN ETA: 2022-05-14 ETD: 2022-06-08

CAPE ARTEMISIO Transit Time: 15 Days

(MXLZC) LAZARO CARDENAS, MIC ETA: 2022-06-23 ETD: 2022-07-05

COCHRANE

Feedback

COCHRANE

Transit Time: 11 Days

Voyage No. 2223E

MoT VESSEL

Service

5 (CLIQQ) IQUIQUE

ETA: 2022-07-16

Name IQUIQUE TERMINAL INTERNACIONAL S.A. --
----- TERMINAL -----

Street JORGE BARRERA SN RECINTO PORTUARIO

Post Code -

City IQUIQUE

Country CHILE

Subdivision TARAPACA

Contact

Telephone 56 57 396000

E-mail terminal@iti.cl

Website HTTP://WWW.ITI.CL

Opening Times

Mon-Fri 08:00 - 21:00

Saturday 08:00 - 21:00

Feedback

- 1 Document Status
- 2 Routing Schedule
- 3 To Do in case is pending the VGM or Shipping Instruction for this shipment will appear



To Do:

! Define VGM	2022-11-03 23:00	<input checked="" type="checkbox"/>
! Define SI	2022-11-03 17:00	<input checked="" type="checkbox"/>

Priority

!Overdue	Cut off is passed already
High	Less than 3 days till cut off
Medium	Less than 6 days till cut off
Low	6 or more days till cut off

- 4 Details of the route, in orange if the event is completed
- 5 Details of every mode of transport, terminals and transit time

Overview

- 1 Details:** Booking Information, status of documents, VGM and SI
- 2 More Actions:** Options to handle your shipment
- 3 Containers and Cargo:** Details Number and type of container(s)
- 4 Cut off Dates:** Every cut off Date and local time
- 5 Additional Services:** Shows additional services purchased for the shipment

The screenshot displays the Hapag-Lloyd shipping management interface. It is divided into several sections: 'Overview', 'Progress', 'Details', 'Containers and Cargo', 'Cut-off Dates', and 'Additional Services'. The 'Overview' section is circled in blue and labeled '1'. The 'More Actions' dropdown menu is highlighted with an orange box and labeled '2'. The 'Containers and Cargo' section is labeled '3'. The 'Cut-off Dates' section is labeled '4'. The 'Additional Services' section is labeled '5'. There are two orange 'Feedback' boxes on the right side of the interface.

Progress

(CNTAO) QINGDA
ETD: 2022-05-11

▼ Show More

Details

Booking Information

Your reference	-
Booking date	2022-06-09
Booked By	-
VGM Status	Completed
SI Status	Completed
Document status	Completed

Containers and Cargo

Containers	45GP
Commodity	PASSENGER CAR RADIAL TIRES
Export	FCL / Merchant's Haulage (MH)
Import	FCL / Merchant's Haulage (MH)
BL/SWB no.	HLCU [REDACTED]
Dangerous goods	No
Temp	No
OOG	No
SOW	No

Cut-off Dates

Temp	No
OOG	No
SOW	No

Additional Services

Additional Freetime

View Details

Container and Cargo

Overview **Containers and Cargo** Docume

Containers and Cargo

#	1
Container No.	Not Assigned
Transport Type	FCL
Container Type	45GP
Tare	-
Max Payload	-
Quantity	0
Gross Cargo Weight	1000 KGM
Pick-up (Empty)	HHLA CONTAINER-TERMINAL (CTA) ALTENWERDER GMBH
Redelivery (Empty)	

Feedback

Hapag-Lloyd PT

HLXU

Overview Cargo Tracking

Container Details

Type	45GP
Dangerous Goods	No
Description	GENERAL PURPOSE CONTAINER
Temp	No
Dimensions	40' X 8' X 9'6"
Max. Payload	28600 kg
Tare	3900 kg
HL Controlled	Yes

Seals

Seal Type	CU
Seal No.	039775

Services & Information Online Business Suite

Feedback

Overview:
Container and seal details

Cargo: Details for Cargo, its type and weight

Hapag-Lloyd PT

HLXU

Overview Cargo Tracking

Cargo List

Item No.	1
Cargo Description	PASSENGER CAR RADIAL TIRES
DG	No
Quantity	622
Outer Packing	PIECES
UN Packing Code	PP
HS Code	401110
Gross Cargo Weight	11399 KGM

Records per page: 10

1-1 of 1

Services & Information Online Business Suite

Feedback

Tracking:
Details about events for container and vessel (or other mode of transport)

Hapag-Lloyd PT

HLXU

Overview Cargo Tracking

Tracking

Bold data represents actual data, all other rows indicate planned movements. Blank dates are under review or not yet available and will be updated once data was received.

- Gate out Empty**
Date: 2022-08-03
Place of Activity PUERTO ANGAMOS
- Gate in Full**
Date: 2022-08-06
Place of Activity PUERTO ANGAMOS

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Feedback

Tracking: Bold data represents actual data, event done the others indicate planned movements

Hapag-Lloyd PT

- Load Full**
Date: 2022-08-28
Place of Activity PUERTO ANGAMOS
- Vessel departed**
Date: 2022-08-29
Place of Activity PUERTO ANGAMOS
- Transport **MARIANETTA**
Voyage no. **001W**
- Vessel arrival**
Date: 2022-10-02
Place of Activity SHANGHAI
- Vessel departure**
Date: 2022-10-03
Place of Activity SHANGHAI
- Discharge**
Date: -
Place of Activity BUSAN

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Feedback

Documents



Arrivals and Cargo Documents Additional Services

Documents 1

Arrival Notice (1)

Number	HLCU [redacted]
Status	Issued
Last changed	2022-11-01

2 Download

Invoice (1)

Number	[redacted]
Status	Issued
Last changed	2022-10-17

Download

Feedback

- 1 **Details** of your available documents (Arrival Notice, Invoices, Seaway Bill or Booking Confirmation)
- 2 **Download** button available to download the document

Additional Services

nd Cargo Documents **Additional Services**

Purchased Services

Additional Freetime

View Details

Additional Services

Shipping Guarantee: Get your peace of mind.

Secure a spot for your container on the

Feedback

Details of purchased services and option to purchase another one if this is available for shipment

Additional Freetime

Purchase Additional Freetime

Booking number

Open

Booking details

Booking No.

Customer Reference

Container type
45GP

Port of Loading
QINGDAO (CNTAO)

ETD
2022-05-11

Port of Discharge
IQUIQUE (CLIQQ)

ETA
2022-07-16

You have already purchased Additional Freetime for origin location.

Feedback

Feedback

ETD : 2022/03/25 - 2022/09/09

Clear Apply

Download

	BL No.: HLCU
Your Reference:	
(CLSAI) SAN A...	(ESAGP) MAL...
2022-05-20	COSCO SHIPP... 2022-06-22

	BL No.: HLCU
Your Reference:	
(CLSAI) SAN A...	(NLRMT) ROT...
2022-05-27	CMA CGM AR... 2022-06-2

	BL No.: Multiple (2)
Your Reference:	
(CLCNL) COR...	(TWKEL) KEEL...
2022-05-04	COCHRANE 2022-06-05

Feedback

Feedback

Feedback

Rate your experience with this application and send us more details, suggestions, complains or comments

If you agree, you could add your email address in case we need clarification of your comments and we can contact you

Hapag-Lloyd

How would you rate your experience with this digital application?

☆☆☆☆☆

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Hapag-Lloyd

How would you rate your experience with this digital application?

☆☆☆☆☆

Could you please tell us more?

Your feedback is highly appreciated, thanks for taking the time. If we need a clarification on any of your responses, may we contact you via email? If yes, please provide your email address.

For more information about your privacy, please go to the links:
<https://www.surveymonkey.com/mp/legal/privacy-policy> and <https://www.hapag-loyd.com/en/meta/privacy-statement.html>.

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Thank you

