



## From January 1, 2023, all draft BL amendments will be done online

## Dear Customer,

Here's a date to remember: from **January 1, 2023,** all draft BL amendments must be sent through our <u>BL Draft Approval</u> tool or EDI channels available to you. Please remember that manual draft BL amendments will no longer be accepted and processed.

If you should face technical issues when sending your draft BL amendments, please send an email to our documentation team at doc.es@csd.hlag.com. For your convenience, please do not include any other email in copy.

Please send all inquiries concerning transmissions, certificates, or general documentation issues to our Customer Service email <a href="mailto:spain@service.hlag.com">spain@service.hlag.com</a> including the BL Number in the subject.

In case you would like to view the cost for draft BL amendments, please visit our website here.

For more information, including a step-by-step video tutorial, about the <u>BL Draft Approval</u>, please visit <u>our website</u>. If you should require additional information, please contact our customer service team at your <u>location</u>, who will guide you based on your individual situation.

Best regards