

ICS2 update: HL New Shipping Instructions

Mar/19/2025

Thank you for using our services.

We would like to inform you that the EU security regulation, **ICS2 (Import Control System 2)**, will be further reinforced.

Following our previous notice, we would like to remind you that for future shipments to the EU, **please make sure to use our Web SI form, [\[New SI\]](#)** for submitting your Shipping Instruction.

Please note that when you submit the SI using [\[New SI\]](#), it will no longer be necessary to transmit the ACL through NACCS.

The new form, [\[New SI\]](#) includes additional fields based on the ICS2 requirements to support smooth customs clearance for EU-bound cargo.

For details on how to submit the New SI and the required information, please refer to the link below:

[New Shipping Instructions - Hapag-Lloyd](#)

https://www.hapag-lloyd.com/content/dam/website/downloads/pdf/Shipping_Instructions_User_Guide.pdf

https://www.hapag-lloyd.com/content/dam/website/downloads/pdf/ICS2_EU_Customs_Advanced_Filing_2_EN_Ver3.pdf

Furthermore, please be informed that if you request us to submit House BL information on your behalf, a Manifest Submission Fee will be charged starting from April 1, 2025.

[Manifest Submission Fee for House BL Information Submission]

Effective Date: For vessels departing on or after April 1, 2025

Fee: USD 35.00 + tax per House BL

Important Notes

- If "EU Customs" is indicated on the Booking Confirmation, please submit a complete and accurate Shipping Instruction by the deadline.
- Failure to meet the deadline may result in the cargo being denied loading under the EU Customs "No MRN / No Load" regulation. Additionally, any discrepancies found at the destination may lead to penalties and additional costs.
- Please note that ICS2 requirements also apply to EU-origin cargo loaded on vessels calling at ports outside the EU.

We appreciate your understanding and cooperation in ensuring regulatory compliance and the smooth operation of logistics.

If you have any questions, please contact our Sales Representative or Customer Service.

Sincerely,

Hapag-Lloyd Japan