

Jordan – Import Payment & D/O process

Dear Valued Customer,

GET invoice and make payment:

- Obtain your invoice and submit payment via ODeX using the following link: [ODeX](#)
- Payment should be made to our bank accounts (cash, cheque, or bank transfer) 5 days prior to the vessel's arrival, as indicated in the invoice you receive via email , GET invoice via [ODeX](#) download from Navigator.

D/O Activation Process:

- Payment completed via [ODeX](#)
- Send a copy of the authorization letter, guarantee letter, TAX ID, and clearance code to the following email:
Jordan@service.hlaq.com
- Electronic D/O activation will be processed immediately, with an 8 working hours buffer.

Bank details as follows:

- Capital Bank JOD Account Name: HAPAG LLOYED JORDAN Bank Name: Capital Bank of Jordan IBAN No: JO65EFBK0010000000000004176236 Swift Code: EFBKJOAM Branch: Amman
- CITI Bank JOD Account Name: HAPAG-LLOYED JORDAN Bank Name: Citibank N.A. Jordan IBAN No: JO63CITI0010000000000200760018 Swift Code: CITIJOAX Branch: Amman USD Account IBAN No: JO85CITI0010000000000200760204 Note:
- We only use CITI bank for USD payments and bank transfer

**Best regards,
Your Hapag-Lloyd Team**