

# Getting started with Hapag-Lloyd

Quote for special units, local charges, and free days.



# Receive customized quotes instantly.

With the Special Cargo web form, you can now easily request your quote for oversized and breakbulk cargo online with Hapag-Lloyd. By using the easy-to-fill web form, you'll provide all the necessary information and receive your personalized quote from our team of experts. This will speed up your quotation process and significantly improve response times.

The online Special Cargo Quotes solution is now available worldwide.

## Your Benefits



### Easy Usability

Make use of the clear and easy-to-fill-in web form for your special cargo request.



### Fast Request

Benefit from an improved turnaround time of your customized quotation.



### Efficient Process

Less feedback loops needed and access to the web form from anywhere and anytime.



[Visit Special Cargo Quotes >](#)

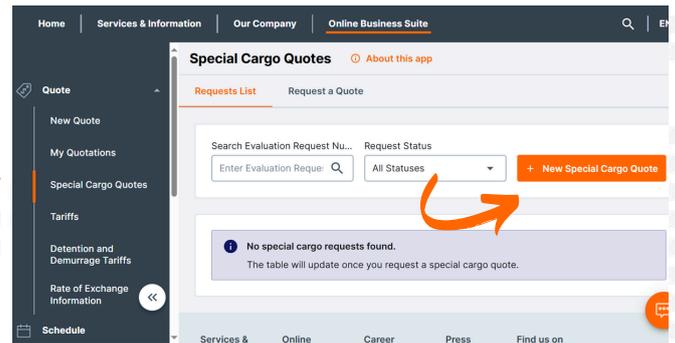
# Special Cargo Quotes



## How to create a quote for special cargo

1. Go to <https://www.hapag-lloyd.com>
2. Click on the 'Quote' option
3. Select **Special Cargo Quotes**
4. Log in with your username and password
5. Select **New Special Cargo Quote**.

**TIP:** If you do not yet have access credentials, you can register using the 'Not yet registered' option, and within a few hours, our team will confirm access for the new user on our website.

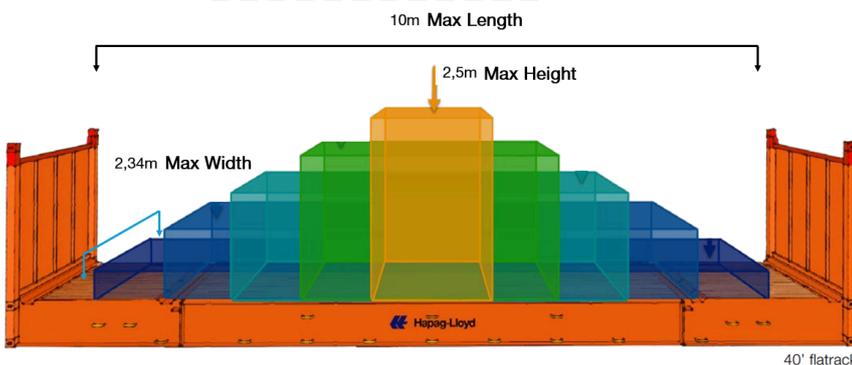


6. Select the route and date for which you want to request your quote.

**TIP:** If your departure date is more than 30 days away, we suggest checking again with your sales executive closer to the departure date to confirm that the quoted costs have not changed.

7. Complete the form with accurate information about your cargo, including weight, dimensions, whether it is prelash or breakbulk, container type, and product.

**TIP:** It is necessary to provide the total dimensions of the cargo, including length, width, and height according to the loading plan. If there are multiple pieces, the final consolidated measurements must be provided. Hapag-Lloyd does not offer guidance on loading; it is the cargo owner responsibility to handle and consolidate it.



See example of consolidated measurements

8. Please provide your contact information in case we need additional details about your cargo.

**Additional details**

Here you can provide us with additional information and as well upload attachments: pictures, drawings, lashing points, etc.

**i** Please provide pictures/drawings indicating lifting and lashing points as well as centre of gravity. This will not only enable Terminals to check the feasibility more easily, but also will help us to find the best possible solution and rate for you.

I don't have any attachments and/or additional details to add.

Additional details

0 / 500

**+** Add attachments  
or drag and drop your files here

Accepted file types: .jpg, .jpeg, .pdf, and .png.  
Accepted characters for file name: a-z, A-Z, 0-9, underscore, and dash.  
Maximum files size: 6 MB

**3** Contact and Additional Details

**Contact details**

Company Name: CEVA AIR & OCEAN Y/O COLGATE

Location: Location

Email Address: lcardigital123@gmail.com

Phone Number: 1234

9. Please provide images, documents, or detailed information about the cargo in order to have a better understanding of your needs and thus provide you with a better solution.

**TIP:** You may only attach images in PDF, JPG, JPEG, or PNG formats. In the 'additional details' field, only uppercase and lowercase letters, numbers, hyphens, and underscores are allowed.

10. Complete your request, accept the terms and conditions, and submit your special cargo request. Our team will be working on fulfilling your application.

**4** Confirmation

I accept the [Terms and Conditions](#)

Submit Request

11. You can check the status of your request directly on the main dashboard. You can filter your requests by status in the following categories: All statuses, Under Review, Completed, Canceled, and Rejected.

For more information, you can contact your sales representative.

**Hapag-Lloyd**

Home Services & Information Our Company Online Business Suite

**Special Cargo Quotes** [About this app](#)

Requests List Request a Quote

Search Evaluation Request Number Request Status

Enter Evaluation Request Number All Statuses

Evaluation Request Number	Status	Quotation Number	Origin Location
82200000	Under evaluation		SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM
82200000	Completed	Q19384410	SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM HAMBURG, DE
82200000	Completed	Q10224410	SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM HAMBURG, DE
82200000	Canceled		SEAHAM HAMBURG, DE
82200000	Rejected		SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM HAMBURG, DE
82200000	Under evaluation		SEAHAM HAMBURG, DE

Load More Requests

# Local Costs and Free Days



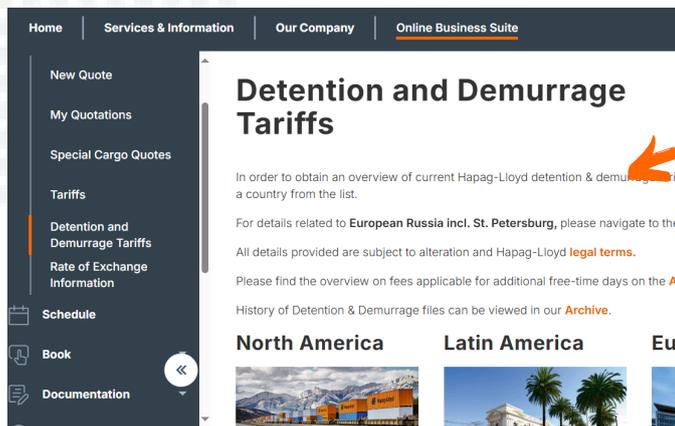
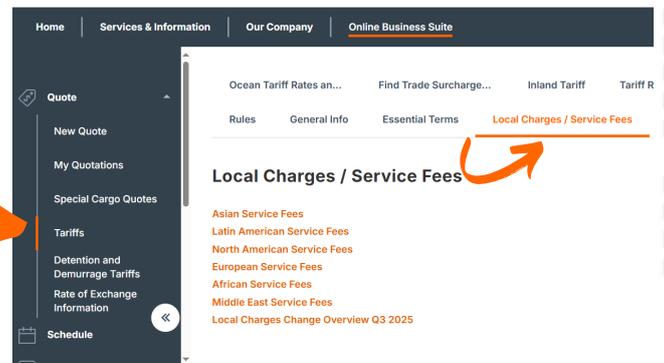
## How to check your local costs and free days

When receiving your special cargo quote, you will be able to review the applicable local charges by country. It is important to note that these are additional costs not included in the quoted offer and must be considered as applicable.

For **Special Cargo Quotes**, or even to check free days and local charges at any time, you can access our links by following the steps below:

### Local Charges by Country:

1. Go to <https://www.hapag-lloyd.com>
2. Click on the "Quote" option
3. Select the "Tariffs" tool
4. From the top menu, select "Local Charges / Service Fees"
5. You will find the applicable charges by country



### Free Days by Country:

1. Go to <https://www.hapag-lloyd.com>
2. Click on the "Quote" option
3. Select the "Detention and Demurrage Rates" tool
4. You will find the applicable values by country depending on the operation you want to quote, whether import or export. You should select the applicable file to find the free days and the demurrage charges once the free time is exceeded.

[WWW.HAPAG-LLOYD.COM](http://WWW.HAPAG-LLOYD.COM)

